CRADLEPOINT MBR1200B

PRODUCT MANUAL

Small Business Mobile Broadband Router

with VPN Support

for additional information, visit:
knowledgebase.cradlepoint.com
Preface

CradlePoint reserves the right to revise this publication and to make changes in the content thereof without obligation to notify any person or organization of any revisions or changes.

Manual Revisions

<table>
<thead>
<tr>
<th>Revision</th>
<th>Date</th>
<th>Description</th>
<th>Author</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>May 22, 2012</td>
<td>Initial release for Firmware version 3.6.0</td>
<td>Jeremy Cramer</td>
</tr>
<tr>
<td>2.0</td>
<td>Feb. 18, 2013</td>
<td>Initial release for Firmware version 4.1.1</td>
<td>Jeremy Cramer</td>
</tr>
</tbody>
</table>

Trademarks

CradlePoint and the CradlePoint logo are registered trademarks of CradlePoint, Inc. in the United States and other countries. All other company or product names mentioned herein are trademarks or registered trademarks of their respective companies.

Copyright © 2013 by CradlePoint, Inc. All rights reserved. This publication may not be reproduced, in whole or in part, without prior expressed written consent by CradlePoint, Inc.
# Table of Contents

1 **INTRODUCTION** ................................................................. 3
   1.1 PACKAGE CONTENTS ............................................................. 3
   1.2 SYSTEM REQUIREMENTS ......................................................... 3
   1.3 MBR1200B OVERVIEW ........................................................ 3

2 **HARDWARE OVERVIEW** .................................................... 6
   2.1 PORTS, BUTTONS, AND SWITCHES ............................................ 7
   2.2 LEDS .................................................................................. 9

3 **QUICK START** .................................................................. 10
   3.1 BASIC SETUP ...................................................................... 10
   3.2 CONNECT TO A COMPUTER OR OTHER DEVICE ................. 11
   3.3 COMMON PROBLEMS .......................................................... 14

4 **WEB INTERFACE -- ESSENTIALS** ........................................ 17
   4.1 ADMINISTRATOR LOGIN ....................................................... 18
   4.2 GETTING STARTED — FIRST TIME SETUP ............................ 20
   4.3 QUICK LINKS ...................................................................... 25
   4.4 CONFIGURATION PAGES ....................................................... 26

5 **STATUS** ........................................................................... 28
   5.1 CLIENT LIST ........................................................................ 29
   5.2 DASHBOARD ....................................................................... 31
   5.3 GPS ................................................................................. 34
   5.4 GRE TUNNELS ................................................................... 35
   5.5 INTERNET CONNECTIONS .................................................. 36
   5.6 ROUTING ........................................................................ 48
   5.7 STATISTICS ....................................................................... 49
   5.8 SYSTEM LOGS ................................................................... 52
   5.9 VPN TUNNELS ................................................................... 53

6 **NETWORK SETTINGS** ....................................................... 54
   6.1 CONTENT FILTERING .......................................................... 55
   6.2 DHCP SERVER .................................................................... 59
   6.3 DNS ................................................................................ 60
   6.4 FIREWALL ......................................................................... 63
   6.5 MAC FILTER / LOGGING .................................................... 70
   6.6 WiFi / LOCAL NETWORKS ................................................ 72

7 **INTERNET** ................................................................. 88
   7.1 CONNECTION MANAGER ...................................................... 89
   7.2 DATA USAGE .................................................................... 105
   7.3 GRE TUNNELS ................................................................... 109
   7.4 LOAD BALANCING ............................................................. 112
   7.5 VPN TUNNELS ................................................................... 113
   7.6 WiFi AS WAN / BRIDGE .................................................. 125

8 **SYSTEM SETTINGS** ......................................................... 130
   8.1 ADMINISTRATION ............................................................. 131
   8.2 DEVICE ALERTS ................................................................. 141
   8.3 MANAGED SERVICES ASK YOUR CRADLEPOINT SALES
      REPRESENTATIVE FOR DETAILS ............................................. 143
   8.4 SYSTEM CONTROL ............................................................ 146
8.5  **SYSTEM SOFTWARE** .......................................................... 147

9  **GLOSSARY** ..................................................................... 148

10  **APPENDIX** ................................................................... 162

  10.1  **REGULATORY INFORMATION** ............................................. 162
  10.2  **WARRANTY INFORMATION** ............................................... 162
  10.3  **SPECIFICATIONS** .............................................................. 163
1 INTRODUCTION

1.1 Package Contents

- CradlePoint Mission-Critical Broadband Router (MBR1200B)
- AC power adapter (12V, 1.5A) WARNING: using a power adapter other than the one provided may damage the MBR1200B and will void the warranty
- Mounting Hardware
- CAT5 Ethernet Cable
- Setup Guide

1.2 System Requirements

- At least one Internet source: an Ethernet-based modem, a broadband data modem with active subscription (USB, ExpressCard), or WiFi as WAN.
- Windows 2000/XP/7, Mac OS X, or Linux computer (with WiFi adapter—802.11n recommended—for WiFi functionality).
- Internet Explorer v6.0 or higher, Firefox v2.0 or higher, Safari v1.0 or higher.

1.3 MBR1200B Overview

The CradlePoint MBR1200B router enables easy-to-install wireless connectivity in small business or remote office locations. Ideal for small businesses, temporary command centers, home offices, recreational vehicles, and mobile networks; the CradlePoint MBR1200B provides wired Ethernet, and 3G/4G wireless WAN connectivity to keep you and your business up and running.

ALWAYS CONNECTED

- Use as primary connection to the Internet with wired or wireless broadband.
- Ensure against loss of productivity and business opportunity with automatic failover to 3G/4G when the wired connection is disrupted.
- Load balance across the multiple wired and/or wireless connections when additional bandwidth is required.
SECURE AND RELIABLE
- LAN connections are protected with advanced WiFi encryption.
- Main office access and business transactions are protected by VPN capability, and other security features to ensure your network stays secure.
- Designed for small office/home office deployments.
- Engineered for day-in, day-out 24/7 Internet connectivity.

SERVICES AND SUPPORT
- WiPipe Central: CradlePoint’s cloud-enabled management and application platform.
- CradleCare Standard: covers hardware for first year, additional coverage can be purchased for subsequent years.
- CradleCare Plus and CradleCare Premier: extended support and service agreements available for enterprise.

1.3.1 Features

Internet Access and Device Connectivity
- Plug-and-play support for over 125 of the most advanced broadband data modems (LTE, WiMAX, HSPA+).
- Security cap available to prevent device theft
- 5 Ethernet 10/100 LAN/WAN ports for Ethernet-enabled devices or landline Internet (up to 2 WAN, up to 5 LAN, 5 total)
- Wireless LAN - WiFi (802.11 b/g/n) supports up to 64 connections at a time

Business Continuity: Failover/Failback
- Automatic failover to wireless WAN connection when wired WAN disruption occurs, automatic failback when wired WAN connection is restored
- Load balancing across multiple wired and wireless WANs for more bandwidth
- Proactive alerts when failover occurs through WiPipe Central™
**Flexibility**

- Remote management with WiPipe™ Central and SNMP v1,2,3
- Two SSIDs, with individual security, separate critical traffic
- “WiFi-as-WAN” mode enables use as a WiFi repeater, WiFi bridge or as a WiFi-to-Ethernet adapter for Ethernet-enabled devices
- Two Ethernet ports can be configured to “WAN Mode” to provide wireless and wired failover and load balancing
- Data usage management and alerts to monitor data usage and avoid overages

**Security**

- IPsec VPN (2 concurrent sessions) with GRE tunneling option, also supports pass-through VPN connections (IPsec, L2TP, PPTP)
- WEP, WPA, WPA2, WPA2 Enterprise and AES encryption for secure WiFi
- Stateful packet inspection firewall and NAT (network address translation) to prevent unwanted access to connected computers
- Variety of security features (URL filtering, traffic filtering, DMZ, virtual server, port forwarding) for safer Internet access

**Service, Support, and Warranty**

- CradleCare Support Agreement available with technical support, software upgrades, and advanced hardware exchange – 1, 3, and 5 year options
- One-year limited hardware warranty available in the US and Canada; two-year limited hardware warranty for integrated EU products when purchased from an authorized EU distributor – extend warranty to 2, 3, or 5 years

1.3.2  **WiPipe Central**

CradlePoint’s cloud-based router management service allows for remote monitoring, configuration, and firmware updates of deployed routers like the MBR1200B. WiPipe Central drastically simplifies router administration for businesses using multiple routers. WiPipe Central can be purchased separately at http://cradlepoint.com/support/wipipe-central.
2 HARDWARE OVERVIEW
2.1 Ports, Buttons, and Switches
LAN and WAN Ports: By default, the four yellow ports are configured as LAN (Local Area Network) ports and the blue port is configured as a WAN (Wide Area Network—your Internet source) port. Any LAN port, however, can be reconfigured as a WAN port and vice versa.

Modem Ports: The MBR1200B has two USB 2.0 ports and one ExpressCard port.

Factory Default Reset: You can return your router to factory default settings by pressing and holding the Reset button. This button is recessed, so it requires a pointed object such as a paper clip to press. Press and hold for 10 seconds to initiate reset.

WPS Button: WiFi Protected Setup. When you press the WPS button for five seconds, it allows you to use WPS for WiFi security. The LED will illuminate blue to indicate WPS status. Devices must support WPS in order to be configured by this method.

Power On/Off:
- I = On
- 0 = Off

WiFi Broadcast On/Off: You have the option to turn off the WiFi radio.
- I = On
- 0 = Off

3G/4G Modem Signal Strength Button: When pressed the bar LEDs indicate signal strength from the USB or ExpressCard modem. The signal strength is shown for 10 seconds if the modem does not support concurrent data connection and signal strength measurement. Tapping this button will toggle the Modem Signal Strength display on and off.
2.2 LEDs

LAN and WAN LEDs: The default settings are shown. LAN ports can be reconfigured to function as WAN ports and vice versa; the LEDs will function accordingly.
3 QUICK START

3.1 Basic Setup

- Your router requires an Internet source. Insert supported USB or ExpressCard modem/s, connect a Cable or DSL modem to the Blue Ethernet WAN port, or connect to an available WiFi source. For Failover/Failback functionality, you will need at least two of these sources (for example: one Ethernet source and one USB modem).\(^1\)
- Connect the 12v DC power adapter to the router and a power source. Flip the power switch to the ON position; this should illuminate the green Power Status LED.

\(^1\) Data Modem Not Included. This Product Requires an Activated Data Modem or Phone with Data Plan for Full Functionality. See your Cellular/3G/4G Service Provider for Details on Coverage and Data Plan Options
3.2 Connect to a Computer or other Device

3.2.1 Wireless Network Connection

1) Find the network. On a WiFi-enabled computer or device, open the window or dropdown menu that allows you to access wireless networks. The MBR1200B network will appear on the list: select this network.

2) Log in. You will need to input the Default Password when prompted. The Default Password is provided on the product label found on the bottom of your router (this password is the last eight digits of the router’s MAC address, which can be found on the product box or on the product label).

NOTE: If more than one MBR1200B wireless router is visible, you can find the correct unit by checking for its SSID (service set identifier; the unique name of the local network). The SSID can be found on the bottom of the router in the form MBR1200B-xxx, where “xxx” is the last 3 digits of the router’s MAC address.
3.2.2 Accessing the Administration Pages

For most users, the MBR1200B Router can be used immediately without any special configuration changes. If you would like to change your network name or password or configure any of the advanced features of the MBR1200B, you will need to log in to the administration pages:

- Access your router’s Administrator Login screen by opening a web browser window and typing “cp/” (your router’s default hostname) or the IP address “192.168.0.1” into the address bar.
- Enter your Default Password. This password can be found on the bottom of the MBR1200B. Then click the LOGIN button.
- When you log in for the first time, you will be automatically directed to the First Time Setup Wizard. Follow the instructions given with the Wizard or see Getting Started – First Time Setup for more information about using the First Time Setup Wizard.
3.2.3 Connect to the Internet

If you used the First Time Setup Wizard, you might have changed the “WiFi Network Name” or the “Security Mode” password. If so, you will need to reconnect to the MBR1200B network.

- **Find the network.** Look for your new personalized network name (or the default SSID of the form “MBR1200B-xxx”).
- **Log in** using your new personalized WiFi security password (or the Default Password found the bottom of the router).

Your network should now be up and running, and users who have the security password can access the network on WiFi-enabled devices.
3.3 Common Problems

This section contains a list of some of the most common issues faced by users of the MBR1200B.

Please visit CradlePoint Knowledgebase at http://knowledgebase.cradlepoint.com/ for more help and answers to your other questions.

3.3.1 Your USB or ExpressCard Modem Does Not Work With the Router

- If your USB data or ExpressCard is not working with the router, check the list of supported devices at http://www.cradlepoint.com/modems to ensure you are using a supported device and carrier. The device you are using must be supported on the carrier network providing your cellular service or it’s considered an unsupported device, even if it is supported on another carrier’s network.

- Sometimes a USB data modem needs to be updated or have other configurations set correctly in order to make a connection through the router. If your USB Modem has not been updated recently, it is recommended that you do so if it is having trouble connecting to the MBR1200B. Insert your USB data modem into your PC and access the Internet using the software provided by your cellular carrier. Follow the directions provided to complete the update. Once you have updated your USB data modem, reconnect the cellular device to your CradlePoint router and connect to the Internet.

- If you are using a 4G WiMAX modem you need to set the WiMAX Realm. This can be done on the administration pages. Log in using the hostname “cp/” or IP address “http://192.168.0.1” in your browser. On page 3 of the First Time Setup Wizard (go to Getting Started → First Time Setup), you can set the WiMAX Realm. Be sure to click Apply on the final page to save the change.

- Some wireless carriers provide more than one Access Point Name (APN) that a modem can connect to. If you wish to specify the APN, this can be done on the administration pages. Log in using the hostname “cp/” or IP address “http://192.168.0.1” in your browser. Go to Internet → Connection Manager. In the WAN Interfaces section, select your modem and click “Edit.” Select the SIM/APN Settings tab. There is an Access Point Name field: Set the APN and click Submit. Some APN examples are isp.cingular, ecp.tmobile.com, and vpn.com. The modem must be removed and reinserted (or the router must be rebooted) for this change to take effect.
• If the above issues have been resolved and you can connect to the router but you cannot get Internet through it using your modem, you may need to upgrade the router firmware. Use your computer (you may need to plug your modem directly into your computer if you don’t have another way to access the Internet) to download the latest firmware for the router (go to http://www.cradlepoint.com/firmware/MBR1200B). Then log in to the router administration pages and manually upload the firmware. Go to System Settings → System Software and click on “Manual Firmware Upload”.

If you are still unable to access the Internet after following the above directions, contact CradlePoint Technical Support for further assistance.
3.3.2 You are Connected to the Router but Cannot Connect to the Internet

The status LEDs of your router will give you an indication whether or not a proper connection is being made. See the LED STATUS definitions below:

If the data modem LEDs are not illuminated, your modem is not connected and online. You may need to update firmware. Refer to the previous section, “Your USB or ExpressCard Modem Does Not Work With The Router.”

If you are still not online after updating, call CradlePoint Technical Support for further assistance.
4 WEB INTERFACE – ESSENTIALS

The MBR1200B has a Web interface for configuration and administration of all features. The interface is organized with 5 tabs at the top of the screen:

- Getting Started
- Status
- Network Settings
- Internet
- System Settings

Web Interface – Essentials contains the following sections to help you more quickly and easy navigate these administration pages:

4.1 Administrator Login
4.2 Getting Started – First Time Setup
4.3 Quick Links
4.4 Configuration Pages
4.1 Administrator Login

To access the administration pages, open a Web browser and type the hostname “cp/” or IP address “http://192.168.0.1” into the address bar. The Administrator Login page will appear.

Log in using your administrator password. Initially, this password can be found on the bottom of the MBR1200B unit as the Default Password. This password is also the last eight digits of the unit’s MAC address.
You may have changed the administrator password during initial setup using the First Time Setup Wizard. Log in using your personalized administrator password.

If you have forgotten your personalized password, you can reset the MBR1200B to factory defaults. When you reset the router, the administrator password will revert back to the Default Password. Press and hold the reset button on the router unit until the lights flash (Approximately 10-15 seconds). You can then log in using the Default Password.

4.1.1 Router Details
The Administrator Login page includes a quick-reference section that shows the following information:

**Router Details**
- **Model Number**: MBR1200B
- **Internet Connection**: Connected/Disconnected

**Wireless Details**
- **Status**: Enabled/Disabled
- **Clients**: The number of attached users.
- **Channel**: The channel number.
- **Name**: The name of the primary network. If you have more than one wireless network enabled, the additional network names will also be listed here.

**Modem Details** (If you have a USB/ExpressCard data modem attached as the primary WAN device.)
- **Manufacturer**: The name of the modem manufacturer (CradlePoint, Novatel, etc.).
- **Model**: The name of the modem model.
- **Signal**: The strength of the signal (dBm).
- **Mode**: (LTE, EVDO, HSPA, etc.)
4.2 Getting Started – First Time Setup

The First Time Setup Wizard will help you customize the name of your wireless network, change passwords to something you choose, and establish an optimal WiFi security mode. The MBR1200B comes out of the box with a unique password at WPA1/WPA2 WiFi security level.

NOTE: Instructions for the First Time Setup Wizard are also located in the Setup Guide included with the MBR1200B.

1) Open a browser window and type “cp” or “192.168.0.1” into the address bar. Press enter/return.

2) When prompted for your password, type the eight character Default Password found on the product label on the bottom of the MBR1200B (this is also the last 8 digits of the router’s MAC address).

3) When you log in for the first time, you will be automatically directed to the FIRST TIME SETUP WIZARD. (Otherwise, go to Getting Started → First Time Setup).

4) CradlePoint recommends that you change the router’s ADMINISTRATOR PASSWORD, which is used to log in to the administration pages. The administrator password is separate from the WiFi security password, although initially the Default Password is used for both.

5) You can select your TIME ZONE from a dropdown list. (This may be necessary to properly show time in your router log, but typically your router will automatically determine your time zone through your browser.) Click NEXT.
6) CradlePoint recommends that you customize your WiFi Network Name. Type in your personalized Network name here. You can also enable the Guest Network feature (for more configuration options, see Network Settings → WiFi / Local Networks and the Wireless (WiFi) Network Settings section of this manual).

Choose the WIFI SECURITY MODE that best fits your needs:

- **BEST (WPA2):** Select this option if your wireless adapters support WPA2-only mode. This will connect to most new devices and is the most secure, but may not connect to older devices or some handheld devices such as a PSP.
- **GOOD (WPA1 & WPA2):** Select this option if your wireless adapters support WPA or WPA2. This is the most compatible with modern devices and PCs.
- **POOR (WEP):** Select this option if your wireless adapters only support WEP. This should only be used if a legacy device that only supports WEP will be connected to the router. WEP is insecure and obsolete and is only supported in the router for legacy reasons. The router cannot use 802.11n modes if WEP is enabled; WiFi performance and range will be limited.
- **NONE (OPEN):** Select this option if you do not want to activate any security features.

CradlePoint recommends **BEST (WPA2) WiFi security.** Try this option first and switch only if you have a device that is incompatible with WPA2.
Choose a personalized **WPA PASSWORD** or **WEP KEY**. This password will be used to connect devices to the router's WiFi broadcast once the security settings have been saved.

- **WPA Password**: The WPA Password must be between 8 and 64 characters long. A combination of upper and lower case letters along with numbers and special characters is recommended to prevent hackers from gaining access to your network.

- **WEP Key**: A WEP Key must be either a hexadecimal value of 5 or 13 characters or a text value of 10 or 26 characters.

Click **NEXT**.

7) **Configuring Your Access Point Name (APN):**

If you are using a SIM-based modem (LTE/GSM/HSPA) with your CradlePoint router, you may need to configure the APN before it will properly connect to your carrier. Wireless carriers offer several APNs, so check with your carrier to confirm the appropriate one to use. Some examples include:

- AT&T: "broadband"
- T-Mobile: "epc.tmobile.com"
- Rogers LTE: "lteinternet.apn"
- Bell: "inet.bell.ca"
- TELUS: "isp.telus.com"

You can either leave this on the **Default** setting or select **Manual** and input a specific APN.

If your specific modem or SIM already has APNs programmed into it, you should leave this on the **Default** setting. After finishing this Wizard go to **Internet → Connection Manager**, select your modem, and edit the settings. The SIM PIN/APN tab has more available settings than are provided here.
8) **Configuring Failure Check:**

It is possible for a WAN interface to go down without the router recognizing the failure. (For example: the carrier for a cellular modem goes dormant, or your Ethernet connection is properly attached to a modem but the modem becomes disconnected from its Internet source.) Enable Failure Check to ensure that you can get out to the Internet via your primary WAN connection. This option is disabled by default because it may use data unnecessarily. Use this in combination with failover, or for cellular modems, use this in combination with Aggressive Reset ([Internet → Connection Manager](#) under Modem Settings in the interface/rule editor).

**Idle Check Interval:** Set the number of seconds the router will wait between checks to see if the WAN is still available. (Default: 30 seconds. Range: 10-3600 seconds.)

**Monitor while connected:** Select from the dropdown menu. (Default: Off)

- **Active Ping:** A ping request will be sent to the Ping Target. If no data is received, the ping request will be retried 4 times at 5-second intervals. If still no data is received, the device will be disconnected and failover will occur. When “Active Ping” is selected, the next line gives an estimate of data usage in this form: “Active Ping could use as much as **9.3 MB** of data per month.” This amount depends on the Idle Check Interval.

- **Off:** Once the link is established the router takes no action to verify that it is still up.

**Ping IP Address:** If you selected “Active Ping”, you will need to input an IP address that will respond to a ping request. This IP address must be an address that can be reached through your WAN connection (modem/Ethernet). Some ISPs/Carriers block certain addresses, so choose an address that all of your WAN connections can use. For best results, select an established public IP address. *For example, you might ping Google Public DNS at 8.8.8.8 or Level 3 Communications at 4.2.2.2.*

Click **NEXT**.
9) Review the details and record your wireless network name, administrative password, and WPA password (or WEP key). Move your mouse over your WiFi password to reveal it.

Please record these settings for future access. You may need this information to configure other wireless devices.

NOTE: If you are currently using the MBR1200B WiFi network, reconnect your devices to the network using the new wireless network name and security password.

Click **APPLY** to save the settings and update them to your router.
4.3 Quick Links

The CradlePoint logo in the upper left-hand corner of all the administration pages is a link to the Dashboard (Status → Dashboard), which displays fundamental information about the router.

The black bar across the top provides quick access to important information and controls.

**Internet Connection** This links to Status → Internet Connections where you can view in-depth information about your Internet sources.

- Click on this green dot to link to Internet → Connection Manager where you can manage your WAN interfaces.

- Click on the image of four signal bars to open a “Modem Connection Quality” popup window that shows the strength of your Internet signal.

**WiFi Clients** Click to view a signal strength indicator for your network, “WiFi Connection Strength”.

- The number listed in the orange block shows the number of attached clients. Click this to go to the Client List page (Status → Client List).

**Logout** Click to log out of the administration pages.
4.4 Configuration Pages

The following table shows the navigation layout of the administration pages. Click on the tabs along the top bar to reveal the following dropdown menus.

<table>
<thead>
<tr>
<th>Getting Started</th>
<th>Status</th>
<th>Network Settings</th>
<th>Internet</th>
<th>System Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Time Setup</td>
<td>Client List</td>
<td>Content Filtering</td>
<td>Connection Manager</td>
<td>Administration</td>
</tr>
<tr>
<td>WiFi Protected Setup</td>
<td>Dashboard</td>
<td>DHCP Server</td>
<td>Data Usage</td>
<td>Device Alerts</td>
</tr>
<tr>
<td></td>
<td>GPS</td>
<td>DNS</td>
<td>GRE Tunnels</td>
<td>Managed Services</td>
</tr>
<tr>
<td></td>
<td>GRE Tunnels</td>
<td>Firewall</td>
<td>Load Balancing</td>
<td>System Tunnels</td>
</tr>
<tr>
<td></td>
<td>Internet Connections</td>
<td>MAC Filter / Logging</td>
<td>VPN Tunnels</td>
<td>System Control</td>
</tr>
<tr>
<td></td>
<td>Routing</td>
<td>Routing</td>
<td>WiFi as WAN / Bridge</td>
<td>System Software</td>
</tr>
<tr>
<td></td>
<td>Statistics</td>
<td>WiFi as Local Networks</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>System Logs</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>VPN Tunnels</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Status** – Displays various types of information about your router such as a list of clients that are attached to your networks ([Client List](#)), the details of each Internet source your router is using ([Internet Connections](#)), and a map of your router’s location ([GPS](#)). Very few changes can be made from this tab because the primary purpose is to display information.

**Network Settings** – Provides configuration options for the networks, or LAN, created by your router. For example, you can enable a guest WiFi network ([WiFi / Local Networks](#)) or set up rules to filter websites ([Content Filtering](#)).

**Internet** – Provides configuration options for the Internet sources, or WAN, used by the router. For example, you can set up a rule to track how much data you are using per month on a modem ([Data Usage](#)), set WiFi to be an Internet source ([WiFi as WAN / Bridge](#)), or set the failback order for your Internet sources ([Connection Manager](#)).

**System Settings** – Provides broad administrative controls. For example, you can enable remote management of the router ([Administration](#)), or upgrade firmware ([System Software](#)).
4.4.1 **Network Settings vs. Internet**

When using the Web interface, it will be important to pay attention to the difference between the Internet source for your MBR1200B and the network created by the MBR1200B. The “Internet” tab broadly refers to the router’s source of Internet, while the “Network Settings” tab broadly refers to the network created by the router.

<table>
<thead>
<tr>
<th>Internet tab</th>
<th>Network Settings tab</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet “input” Source for MBR1200B WAN (Wide Area Network)</td>
<td>Internet “output” Network created by MBR1200B LAN (Local Area Network)</td>
</tr>
</tbody>
</table>

Examples:

- If you want to change the content filtering settings for the network created by the MBR1200B, go to the Network Settings tab.
- If you have multiple Internet sources (such as a USB modem and an Ethernet connection) for which you would like to set priority levels, go to the Internet tab.
5 STATUS

The Status tab displays information about many different aspects of the router. It provides access to 9 submenu options:

- Client List
- Dashboard
- GPS
- GRE Tunnels
- Internet Connections
- Routing
- Statistics
- System Logs
- VPN Tunnels
5.1 Client List

The Client List displays the specifications of each device connected to your router, including Wireless and Wired clients.

**Wireless Clients.** For each device using a wireless connection to your MBR1200B, the following information is displayed: Hostname, IP, MAC, Connection, and Time Online.

**Wired Clients.** For each device using a wired connection to your MBR1200B, the following information is displayed: Hostname, IP, and MAC.

**Hostname:** The name by which each computer or device in a network is known.

**IP:** The “IP address,” or “Internet Protocol address,” specifies a location for each device.

**MAC:** This is the "MAC address", a factory-assigned identifier used to identify a specific attached computer or device.

**Connection:** Summary of the wireless connection. For example: 802.11n, 20 MHz, 130 Mbps, -26 dBm

- **802.11n:** The transmission standard being used by the client. Possible values include 802.11a, 802.11b, 802.11g, and 802.11n. 802.11n is the newest and best standard, but some older devices may not support it.
- **20 MHz:** This is the channel width that defines the theoretical data rate (in megahertz) that the attached computer or device can send to or receive from the router. The channel width is set in **Network Settings → WiFi / Local Networks.** Typically this will be 20 MHz, but 40 MHz is possible if the router is set to use two adjacent 20 MHz channels. A wider channel can mean better performance, but not if there is too much interference. Even if 40 MHz is set in the WiFi Channel Width, the router may still fall back to 20 MHz if interference is found.
- **130 Mbps:** The transmit rate (in megabits per second) currently used to transmit packets from the router to the client. This rate changes automatically to match environmental conditions. Distance from the router, interference, etc can impact this value. Higher values indicate better performance. Devices can still function in the network with as little as 1 Mbps.
- **-26 dBm:** A relative measure of wireless signal quality (decibels relative to one milliwatt). This expresses theoretical best quality. The value is given as a negative exponent: -20 is a very good value while -80 is relatively poor. Signal quality can be reduced by distance, by interference from other radio-frequency sources (such as cordless telephones or neighboring wireless networks), and by obstacles between the router and the wireless device.

**Time Online:** Simply the amount of time the device has been connected to the router.

**Kick:** Click on this button to disconnect a client.
5.2 Dashboard

The Dashboard shows fundamental information about your router, divided into the following basic categories:

- **Router Information**
- **Internet**
- **Local Networks**
- **WiFi Networks**

For more in-depth information and/or configuration options, click on the Detailed Info link beside the category title. For each category, this links to:

- **Router Information**
  - System Settings → Administration
- **Internet**
  - Internet → Connection Manager
- **Local Networks**
  - Network Settings → WiFi / Local Networks
- **WiFi Networks**
  - Network Settings → WiFi / Local Networks

After the initial setup of the router, every time you log in you will automatically be directed to this Dashboard. Also, you can click on the CradlePoint logo in the upper left-hand corner to return to the Dashboard from any page.
**Router Information**: “Detailed Info” links to **System Settings → Administration**.

- **Product**: MBR1200B
- **Serial**: The device serial number.
- **Firmware**: Gives the number of the current firmware version.
- **Build Date**: Year-month-day-hours-minutes-seconds for the most recent firmware upgrade.
- **MAC Address**: The router’s unique identifier.
- **CPU Usage**: Expressed as a percentage.
- **Up Time**: Total time for current session.
- **Clock**: Current local date and time.

To check for Firmware upgrades, see **System Settings → System Software**.

**Internet**: “Detailed Info” links to **Internet → Connection Manager**.

- **State**: Connected/Disconnected
- **Signal Strength**: Expressed as a percentage. (Signal Strength is not included if Ethernet is the WAN type.)
- **WAN Type**: Ethernet, Modem, or WiFi as WAN.
- **Connection Type**: Possibilities include: DHCP (for Ethernet), HSPA, LTE, WiMAX, etc.
- **Connected Time**: The time the current Internet source (WAN) has been connected.
- **IP Address**
- **Gateway**
- **DNS Servers**

For general configuration options, see **Internet → Connection Manager**.

The IP address and gateway describe your active WAN source.

For DNS server configuration options, see **Network Settings → DNS**.
Local Networks: “Detailed Info” links to Network Settings → WiFi / Local Networks.

- **Clients:** The number of current clients.
  
  For each network, the following information is displayed:
  
  - **Network Name:** IP Address/Netmask
    - **Route Mode:** NAT (Network Address Translation), Standard (NAT-less), or Disabled.
    - **Access:** Admin Access, LAN Isolation, UPnP (Universal Plug and Play), and/or DHCP.

  To configure a network, see Network Settings → WiFi / Local Networks.

WiFi Networks: “Detailed Info” links to Network Settings → WiFi / Local Networks.

- **WiFi Radio:** Channel: 1-11 Transmit Power (Expressed as a percentage).
  
  For each WiFi network, the following information is displayed:
  
  - **SSID:** Service Set Identifier, an identifier for a wireless network.
    - **Security:** WPA2/WPA1/WEP Personal/Enterprise or Open; Isolated Clients
    - **Network:** The name of the local network.

  To configure WiFi network settings see Network Settings → WiFi / Local Networks.

5.2.1 Router Alerts

On the right side of the Dashboard page is a brief set of “Router Alerts” that state basic information such as whether the router is running properly. This will inform you about the availability of new firmware, for example.

Router Alerts includes links to the System Software page (for new firmware) and the Connection Manager.
5.3 GPS

If GPS support is enabled and a modem capable of providing GPS coordinates is connected, this page will show a graphical view of your router's location. See the GPS section in System Settings → Administration to enable GPS support.

GPS information is only displayed if 1) the modem supports GPS, 2) your carrier allows the GPS functionality, and 3) the modem has sufficient GPS signal strength. If no information is displayed, check that both the modem and your carrier support GPS. If GPS is supported make sure the modem is in an area where it can receive a signal from the GPS satellites.
5.4 GRE Tunnels
View the status of configured GRE Tunnels. To set up or edit a GRE tunnel, go to Internet → GRE Tunnels.

Included information:
- Name
- Status
- Transmit (packets/bytes)
- Receive (packets/bytes)
5.5 Internet Connections

The Internet Connections submenu option provides a list of attached WAN devices used as the Internet source for the MBR1200B. Select one of these devices to see detailed information about that particular device.

For each type of device, different information will be included in the Device Information section. Possible devices include:

- Ethernet
- LTE Modem
- HSPA+ Modem
- WiMAX Modem
- GSM Modem
- EVDO Modem
- WiFi as WAN

Depending on the device, possible information will be in the following sections: Diagnostics, General Information, IP Information, and Statistics. For modems, the Diagnostics section provides specific information about how the modem is communicating with its carrier.
5.5.1 Ethernet

General Information
- Unique Identifier *wan*
- Model
- Type *ethernet*
- Port

IP Information
- DNS Servers
- IP Address
- Gateway

Statistics
- Incoming Bytes
- Outgoing Bytes
- Connection Uptime (secs)

5.5.2
5.5.2 LTE Modem (PANTECH UML290)

Diagnostics

- Home Address
- MN-HA SPI
- Modem Firmware Version
- Battery Status
- MN-HA SS
- Network Address Identifier (NAI)
- Signal Strength (dBm)
- Rev Tun
- Battery Level
- Secondary Home Agent
- Service Display LTE
- Primary Home Agent
- Carrier Status
- Profile
- MN-AAA SPI
- PIN Status
- MN-AAA SS
- Connection State (connected, idle, etc.)
General Information
- **Product** PANTECH UML290
- **Protocol** IP DHCP
- **Unique Identifier**
- **ESN/IMEI**
- **Model** UML290VW
- **Type** modem
- **Port**
- **Manufacturer** Pantech, Incorporated

IP Information
- **Netmask**
- **IP Address**
- **Gateway**

Statistics
- **Outgoing Bits/Second**
- **Incoming Bits/Second**
- **Incoming Bytes**
- **Outgoing Bytes**
5.5.3 HSPA+ Modem (Nokia Datacard)

Diagnostics

- Manufacturer: Nokia
- Product: Nokia Datacard
- Model: Nokia Internet Stick CS-18
- ESN/IMEI
- Modem Firmware Version
- Mobile Directory Number
- Carrier ID: AT&T
- Carrier Status
- Signal Strength: -71 dBm
- Signal Error Rate
- PIN Status

General Information

- Model: Nokia Internet Stick CS-18
- Unique Identifier
- Port: usb1
- Profiles 1-9
- Type: modem
**IP Information**
- DNS Servers
- IP Address
- Gateway

**Statistics**
- Incoming Bytes
- Outgoing Bytes
- Connection Uptime (secs)

<table>
<thead>
<tr>
<th>IP Information</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>DNS Servers</td>
<td>172.26.38.1, 172.26.38.2</td>
</tr>
<tr>
<td>IP Address</td>
<td>10.39.59.156</td>
</tr>
<tr>
<td>Gateway</td>
<td>10.0.0.1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Statistics</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Incoming Bytes</td>
<td>172969</td>
</tr>
<tr>
<td>Outgoing Bytes</td>
<td>71504</td>
</tr>
<tr>
<td>Connection Uptime (secs)</td>
<td>333.9557103879997</td>
</tr>
</tbody>
</table>
5.5.4 WiMAX Modem (U300 – 4G)

**Diagnostics**

For a WiMAX modem, the CINR and Signal Strength values are important as they show how strong the signal is and that has significant effects on how much data the router can download or send. You can place the router in different locations to see where you get better signal. You can also see a LED display of the current signal strength. Pressing the router's Signal Strength button will toggle the LED display on and off.

- **Base Station ID (BSID)**
- **Signal Strength(dBm)**
- **Center Frequency**
- **Calibration Status**—Don’t worry if this says the modem is not calibrated.
- **Modem Firmware Version**
- **CINR**
- **Connection State** (connected, idle, etc.)

**General Information**

- **Product** U300 – 4G
- **Protocol** Ethernet Static
- **Unique Identifier**
- **MAC**
• Type WiMAX
• Port
• Manufacturer Franklin Wireless Corporation

Statistics
• Outgoing Bits/Second
• Incoming Bits/Second
• Incoming Bytes
• Outgoing Bytes
5.5.5 GSM Modem (Nokia Datacard)

**Diagnostics**
- Signal Error Rate
- Modem Firmware Version
- Battery Status
- Battery Level
- Carrier Status
- Signal Strength (dBm)
- PIN Status
- Connection State (connected, idle, etc.)

**General Information**
- **Product** Nokia Datacard
- **Protocol** PPP
- **Unique Identifier**
- **ESN/IMEI**
- **Model** Nokia Internet Stick CS-18
- **Type** modem
- **Port**
- **Manufacturer** Nokia

**IP Information**
- **Netmask**
- **IP Address**
- **Gateway**

**Statistics**
- **Outgoing Bits/Second**
- Incoming Bits/Second
- Incoming Bytes
- Outgoing Bytes
5.5.6 EVDO Modem: (MC760 Comcast)

**Diagnostics**
- Modem Firmware Version
- PRL Version
- Service Display *EVDO*
- Carrier Status
- Signal Strength(dBm)
- Connection Type *CDMA*
- Connection State (connected, idle, etc.)

**General Information**
- Product *MC769 COMCAST*
- Protocol *PPP*
- Unique Identifier
- ESN/IMEI
- Model *MC760 COMCAST*
- Type *modem*
- Port
- Manufacturer *Novatel Wireless Inc.*

**IP Information**
- Netmask
- IP Address
- Gateway

**Statistics**
- Outgoing Bits/Second
- Incoming Bits/Second
- Incoming Bytes
- Outgoing Bytes
5.5.7 WiFi as WAN

**Diagnostics**
- **Connection State** (connected, idle, etc.)

**General Information**
- **Product** Wireless As WAN
- **Unique Identifier**
- **Type** wwan

**IP Information**
- **Netmask**
- **IP Address**
- **Gateway**

![Device Information: Wireless As WAN](image-url)
5.6 Routing

System Routes displays routes associated with networks connected to the router.

<table>
<thead>
<tr>
<th>IP Address</th>
<th>Gateway</th>
<th>Netmask</th>
<th>Interface</th>
<th>Routing Protocol</th>
</tr>
</thead>
<tbody>
<tr>
<td>172.22.0.0</td>
<td></td>
<td>255.255.0.0</td>
<td>wan-0</td>
<td></td>
</tr>
<tr>
<td>192.168.11.0</td>
<td></td>
<td>255.255.255.0</td>
<td>primarylan</td>
<td></td>
</tr>
</tbody>
</table>

Static Routes displays user-specified routes configured in Network Settings → Routing.

<table>
<thead>
<tr>
<th>IP Address</th>
<th>Gateway</th>
<th>Netmask</th>
<th>Interface</th>
</tr>
</thead>
<tbody>
<tr>
<td>192.168.0.0</td>
<td>172.22.22.1</td>
<td>255.255.255.0</td>
<td>wan-0</td>
</tr>
</tbody>
</table>
5.7 Statistics

The Statistics submenu option displays basic traffic statistics.

**Wireless Statistics:** View the signal strength and other wireless modem information. The wireless device’s signal strength will only be displayed as long as it supports “Live Diagnostics.” Sample rate and size can be adjusted from the dropdown boxes.
Data Usage: A measure of amount of information that is currently being sent or received through the network. Sample rate and size can be adjusted from the dropdown boxes.
Failover/Failback/Load Balance: An easy way to view current connective states of the devices plugged into the router as compared to the past. Sample rate and size can be adjusted from the dropdown boxes.
5.8 System Logs

The router automatically logs (records) events of possible interest in its internal memory. If there is not enough internal memory for all events, logs of older events are deleted, but logs of the latest events are retained. The log options allow you to filter the router logs so you can easily find relevant messages. This router also has external Syslog Server support so you can send the log files to a computer on your network that is running a Syslog utility.

Auto Update: The logs automatically refresh whenever the router creates a new message.

Update: Click to check for new router messages.

Clear Log: Clear the log file.

Save Log: This will open a dialog in your browser that will allow you to save the router's log to your computer.

Search: Enter keywords to find specific events.

Level: Select/Deselect from the following levels to filter messages by priority.

- Critical
- Error
- Warning
- Info

NOTE: The logs are erased whenever the router is rebooted or loses power.
5.9 VPN Tunnels

View the status of configured VPN tunnels. To set up or edit a VPN tunnel, go to Internet → VPN Tunnels.

Included information:

- Name
- Connections
- Status
- Protocols
- Transferred
- Direction
- Time Online
- Control
6 NETWORK SETTINGS

The Network Settings tab provides access to 7 submenu options for administering the following functions/tasks. These functions are all related to controlling the LAN (Local Area Networks), the networks you set up with the MBR1200B.

- Content Filtering
- DHCP Server
- DNS
- Firewall
- MAC Filter / Logging
- Routing
- WiFi / Local Networks
6.1 Content Filtering

You have two main options for filtering content in a network created by your MBR1200B.

1) **Domain / URL / IP Web Filter Rules:** Create a list of websites that will be either disallowed or allowed. Customize the filter settings for each network. (These rules will not block HTTPS websites.)

2) **OpenDNS Content Filtering:** Allows several options for filtering rules using OpenDNS, a third party service.

### 6.1.1 Domain / URL / IP Web Filter Rules

![Domain / URL / IP Web Filter Rules](image)

**Domain / URL / IP Web Filter Rules** allow you to control access from your network to external domain or website. Rules are assigned to a specific LAN network. The highest priority rule will have precedence when there is a conflict. Addresses can be added by URL/Domain name or by IP address.

Exceptions to existing rules can be created by adding another rule with higher priority. For example, if access to maps.google.com is desired but google.com is blocked with a priority of 50, the addition of an “Allow” rule for maps.google.com with a priority of 51 or greater will allow access.

When creating rules keep in mind that some sites use multiple domains, so each domain may need a rule added to produce the desired behavior.

**NOTE:** Websites that use HTTPS will not be blocked by these rules. You will need to use OpenDNS to block HTTPS websites.
Click Add or Edit to open the **Filter Rule Editor**.

- **Assigned Network**: Select either “All Networks” or one of your LAN networks from the dropdown list.
- **Domain/URL/IP**: Enter the Domain Name or URL (address) of the website you wish to control access for, e.g. www.google.com. To make sure the full domain is blocked, enter the most inclusive domain, e.g. google.com will effectively block www.google.com as well as maps.google.com and images.google.com. Alternatively you can use an IP address, e.g. 8.8.8.8, or address range written in CIDR notation, e.g., 8.8.8.0/24.
- **Filter Action**: Select **Block** or **Allow**.
- **Rule Priority**: Higher number rules overrule lower number rules.
- **Enabled**: A rule can be enabled or disabled by selecting or deselecting the checkbox.

Click **Submit** to save your rule changes.
6.1.2 Default Filter Settings

Use Default Filter Settings together with Domain / URL / IP Web Filter Rules to control website access. All of your networks are set to allow website access by default. Select a network and click Edit to change the default filter settings.

**Default Action:** Select from the following dropdown options:

- Allow Access (default)
- Block Access

When a network is set to Allow Access, it will allow access to sites not specifically blocked in the Filter Rules.

When a network is set to Block Access, it will block access to sites not specifically allowed in the Filter Rules.

**Filter URLs by IP Address:** (Default: No) Changing this option to “Yes” will cause the router to perform a DNS lookup on URL entries, and the IP addresses will be appended to the appropriate block/allow list. This can have the side effect of being very strict; sites that are hosted across many domains may need every domain added to the list for full functionality.
6.1.3 OpenDNS

OpenDNS is a service that protects you online by filtering websites. OpenDNS protects you from phishing websites and URL typos.

Enter your OpenDNS account information in order to use your OpenDNS Content Filtering settings.

**Force All DNS Requests To Router:**
Enabling this will redirect all DNS requests from LAN clients to the router’s DNS server. This will allow the router even more control over IP Addresses even when the client might have their own DNS servers statically set.

**OpenDNS ISP Filter Bypass Algorithm:** It is possible that your Internet Service Provider (ISP) uses the port that OpenDNS is configured to access, port 53, which will prevent OpenDNS filtering. If OpenDNS does not appear to be working correctly, enabling this will attempt to bypass those ports when using an OpenDNS content filtering level.
6.2 DHCP Server

DHCP stands for Dynamic Host Configuration Protocol. The built-in DHCP server automatically assigns IP addresses to the computers and other devices on each local area network (LAN). In this section you can view a list of assigned IP addresses and reserve IP addresses for particular devices.

**Active Leases:** A list of devices that have been provided DHCP leases. The DHCP server automatically assigns these leases. This list will not include any devices that have static IP addresses on the network. Select a device and click **Reserve** to add the device and its IP address to the list of **Reservations**.

**Reservations:** This is a list of devices with reserved IP addresses. This reservation is almost the same as when a device has a static IP address except that the device must still request an IP address from the router. The router will provide the device the same IP address every time. DHCP reservations are helpful for server computers on the local network that are hosting applications such as Web and FTP. Servers on your network should either use a static IP address or a reservation.

While you have the option to manually input the information to reserve an IP address (Hostname, Hardware Addr, IP Addr), it is much simpler to select a device under the **Active Leases** section and click "**Reserve**." The selected device’s information will automatically be added under **Reservations**.
6.3 DNS

DNS, or Domain Name System, is a naming system that translates between domain names (www.cradlepoint.com, for example) and Internet IP addresses (206.207.82.197). A DNS server acts as an Internet phone book, translating between names that make sense to people and the more complex numerical identifiers. The DNS page for the MBR1200B has these distinct functions:

- **DNS Settings**: By default your router is set to automatically acquire DNS servers through your Internet provider (Automatic). DNS Settings allows you to specify DNS servers of your choosing instead (Static).
- **Dynamic DNS Configuration**: Allows you to host a server (Web, FTP, etc.) using a domain name that you have purchased (www.yourname.com) with your dynamically assigned IP address.
- **Known Hosts Configuration**: Allows you to map a name (printer, scanner, laptop, etc.) to an IP address of a device on the network.

6.3.1 DNS Settings

You have the option to choose specific DNS servers for your network instead of using the DNS servers assigned by your Internet provider. The default DNS servers are usually adequate. You may want to assign DNS servers if the default DNS servers are performing poorly, if you want WiFi clients to access DNS servers that you use for customized addressing, or if you have a local DNS server on your network.

**Automatic Config**: Automatic or Static (default: Automatic). Switching to “Static” enables you to set specific DNS servers in the Primary DNS and Secondary DNS fields.

**Primary DNS** and **Secondary DNS**: If you choose to specify your DNS servers, then enter the IP addresses of the servers you want as your primary and secondary DNS servers in these fields. The DNS server settings will be pre-populated with public DNS server IP addresses. You can override the IP address with any other DNS server IP address of your choice. For example, Google Public DNS servers have the IP addresses 8.8.8.8 and 8.8.4.4 while 4.2.2.2 and 4.2.2.3 are servers from Level 3 Communications.
Force All DNS Requests To Router: Enabling this will redirect all DNS requests from LAN clients to the router's DNS server. This will allow the router even more control over IP addresses even when clients have their own DNS servers statically set.

6.3.2 Dynamic DNS Configuration

The Dynamic DNS feature allows you to host a server (Web, FTP, etc.) using a domain name that you have purchased (www.yourname.com) with your dynamically assigned IP address. Most broadband Internet Service Providers assign dynamic (changing) IP addresses. When you use a Dynamic DNS service provider, you can enter your host name to connect to your server, no matter what your IP address is.

Enable Dynamic DNS: Enable this option only if you have purchased your own domain name and registered with a Dynamic DNS service provider.

Server Type. Select a Dynamic DNS service provider from the pull-down list:
- www.DynDNS.org
- www.DNSomatic.com
- www.ChangelIP.com
- www.NO-IP.com
- Custom Server (DynDNS clone)

Custom Server Address. Only available if you select Custom Server from the Server Address dropdown list. Enter your custom dynamic DNS server address here. The server must support the Dynamic DNS protocol. See www.dyndns.org for details. Example: myserver.mydomain.net.

Use HTTPS: Use the more secure HTTPS protocol. This is recommended, but could be disabled if not compatible with the server.

Host name: Enter your host name, fully qualified. For example: myhost.mydomain.net.
**User name:** Enter the user name or key provided by the Dynamic DNS service provider. If the Dynamic DNS provider supplies only a key, enter that key for both the **User name** and **Password** fields.

**Password:** Enter the password or key provided by the Dynamic DNS service provider.

6.3.3 **Advanced Dynamic DNS Settings**

**Update period (hours).** (Default: 576) The time between periodic updates to the Dynamic DNS, if your dynamic IP address has not changed. The timeout period is entered in hours so valid values are from 1 to 8760.

**Override External IP.** The external IP is usually configured automatically during connection. However, in situations where the unit is within a private network behind a firewall or router, the network’s external IP address will have to be manually configured in this field.

You may find out what your external IP address is by going to [http://myip.dnsomatic.com/](http://myip.dnsomatic.com/) in a web browser.

6.3.4 **Known Hosts Configuration**

The Known Hosts Configuration feature allows you to map a name (printer, scanner, laptop, etc.) to an IP address of a device on the network. This assigns a new hostname that can be used to conveniently identify a device within the network, such as an office printer.

Click **Add** to name a device in your network.

Fill in the following fields:

- **Hostname:** Choose a name that is meaningful to you. No spaces are allowed in this field.
- **IP address:** The address of the device within your network.

**EXAMPLE:** a personal laptop with IP address 192.168.0.164 could be assigned the name “MyLaptop”.

Since the assigned name is mapped to an IP address, the device’s IP address should not change. To ensure that the device keeps the same IP address, go to the “Reservations” section under **Network Settings** → **DHCP Server** and reserve the IP address for the device.
6.4 Firewall

The router automatically provides a firewall. Unless you configure the router to the contrary, the router does not respond to unsolicited incoming requests on any port, thereby making your LAN invisible to cyber attackers.

However, some network applications cannot run with a tight firewall. Those applications need to selectively open ports in the firewall to function correctly. The options on this page control ways of opening the firewall to address the needs of specific types of applications.

6.4.1 Port Forwarding Rules

A port forwarding rule allows traffic from the Internet to reach a computer on the inside of your network. For example, a port forwarding rule might be used to run a Web server.

**Exercise caution when adding new rules as they impact the security of your network.**

Click Add to create a new port forwarding rule, or select an existing rule and click Edit.

**Add/Edit Port Forwarding Rule**

- **Name:** Name your rule.
- **Use Port Range:** Changes the selection options to allow you to input a range of ports (if desired).
- **Internet Port(s):** The port number(s) as you want it defined on the Internet. Typically these will be the same as the local port numbers, but they do not have to be. These numbers will be mapped to the local port numbers.
- **Local Computer:** Select the IP address of an attached device from the dropdown menu, or manually input the IP address of a device.
• **Local Port(s):** The port number(s) that corresponds to the service (Web server, FTP, etc) on a local computer or device. For example, you might input “80” in the **Local Port(s)** field to open a port for a Web server on a computer within your network. The **Internet Port(s)** field could then also be 80, or you could choose another port number that will be used across the Internet to access your Web server. If you choose a number other than 80 for the Internet Port, connections to that number will be mapped to 80—and therefore the Web server—within your network.

• **Protocol:** Select from the following options in the dropdown menu:
  - TCP
  - UDP
  - TCP & UDP

• Click **Submit** to save your completed port forwarding rule.
6.4.2 IP Filter Rules (Advanced)

An "Incoming" IP filter rule restricts remote access to computers on your local network. "Outgoing" filter rules prevent computers on your local network from initiating communication to the address range specified in the rule.

This feature is especially useful when combined with port forwarding and/or DMZ to restrict remote access to a specified host or network range. For example, in order to host a server you might have opened ports with a port forwarding rule that could expose your LAN to cyber attacks. With an incoming IP filter rule, you can restrict the access to your LAN to only known devices.

- **Name**: Name your rule.
- **Enabled**: Selected by default.
- **Log**: When checked each packet matching this filter rule will be logged in the System Logs.
- **Action**: "Allow" or "Deny"
- **Protocol**: Any, ICMP, TCP, UDP, GRE, ESP, or SCTP.

**IP Source / IP Destination**

- **IP Negation**: Match on any IP address that is NOT in the specified IP network range.
- **Network IP**: Optional field to specify a matching network IP address for this rule to match against.
- **Netmask**: Use this to define a subnet size this rule will match against.
- **Port Negation**: Match on any port
that is NOT in the specified port range.

- **Port(s):** Use for a single port or a range of ports. Fill in the left side for a single port.

Use **Network IP**, **Netmask**, and **Port(s)** to specify the ports and addresses for which the rule applies. You can specify a range of ports or a single port. Similarly, the netmask can be used to define either a range of addresses (i.e. 255.255.255.0) or a single address (255.255.255.255).

If you leave these values blank, then all IP addresses and ports will be included. **IP Source** and **IP Destination** options can be used to differentiate between the directions that packets go. You could permit packets to come from particular IP addresses but then not allow packets to return to those addresses.

**Example of an IP Filter Rule:** Suppose you have opened a port in your firewall in order to run a server. Someone, Johnny, is abusing that opening, so you would like to restrict his access. Create a rule that will deny Johnny’s IP address.

**Add IP Filter Rule**

- **Name:** No more Johnny
- **Enabled:** Selected
- **Action:** Deny
- **Protocol:** Any

**IP Source**

- **Network IP:** 172.22.24.160 (Johnny’s IP address)
- **Netmask:** 255.255.255.255 (This netmask restricts the rule to one single address).
- **Port(s):** 80
6.4.3 DMZ: DeMilitarized Zone (Advanced)

A DMZ host is effectively not firewalled in the sense that any computer on the Internet may attempt to remotely access network services at the DMZ IP address. Typical uses involve running a public Web server or sharing files.

Input the IP Address of a single device in your network to create a DeMilitarized Zone for that device. To ensure that the IP address of the selected device remains consistent, go to the “Reservations” section under Network Settings → DHCP Server and reserve the IP address for the device.

As with port forwarding, use caution when enabling the DMZ feature as it can threaten the security of your network. Only use DMZ as a last resort.

6.4.4 Application Gateways (Advanced)

Enabling an application gateway makes pinholes thru the firewall. This may be required for some applications to function, or for an application to improve functionality or add features. PPTP and FTP are enabled by default, while SIP, TFTP, and IRC can be enabled to enhance or enable particular features that use those protocols.

Exercise caution in enabling application gateways as they impact the security of your network.

Click on any of the following to toggle between enabling and disabling the application gateway for each protocol.

- **PPTP**: For virtual private network access using Point-to-Point Tunneling Protocol. This is enabled by default.
- **SIP**: For Voice over IP using Session Initiation Protocol.
- **TFTP**: Enables file transfer using Trivial File Transfer Protocol.
- **FTP**: To allow normal mode when using File Transfer Protocol. This is not needed for passive mode. This is enabled by default.
- **IRC**: For Direct Client to Client (DCC) transfer when using Internet Relay Chat. You may wish to forward TCP port 113 for incoming identd (RFC 1413) requests (i.e. add a Port Forwarding Rule with 113 set as the “Local Port”).
6.4.5 Firewall Options (Advanced)

**Anti-Spoof:** Anti-Spoof checks help protect against malicious users faking the source address in packets they transmit in order to either hide themselves or to impersonate someone else. Once the user has spoofed their address they can launch a network attack without revealing the true source of the attack or attempt to gain access to network services that are restricted to certain addresses.

![Firewall Options](image)

6.4.6 Remote Administration Access Control (Advanced)

**Enable Remote Administration Access Control:** Selecting this option allows you to make remote administration tools available to only the specified IP addresses. Access from all other IP addresses will be blocked. This option only filters IP addresses: you must enable Remote Management separately (**System Settings → Administration**).

The services affected by this include remote HTTP, HTTPS, SNMP, and SSH configuration tools. This does not restrict access to LAN-based administration, i.e. devices within your network still have administration access. The individual remote administration services can be enabled under **System Settings → Administration** -> Remote Management.
Remote Administration Access Control Editor

**IP Address:** The IP address that will be allowed to access administrative services through the WAN.

**Netmask (Optional):** The netmask allows you to specify what IP address sets will be allowed access. If this field is left empty a netmask of 255.255.255.255 will be used, which means that only the single specified IP address would have remote administration access.
6.5 MAC Filter / Logging

A MAC (Media Access Control) address is a unique identifier for a computer or other device. This page allows you to manage clients by MAC address. You can filter clients by MAC addresses and/or keep a log of devices connected to your router.

6.5.1 Filter Configuration

The MAC Filter allows you to create a list of devices that have either exclusive access (whitelist) or no access (blacklist) to your wireless LAN.

Enabled: Click to allow MAC Filter options.

Whitelist: Select either “Whitelist” or “Blacklist” from a dropdown menu. In "Whitelist" mode, the router will restrict WiFi access to all computers except those contained in the "MAC Filter List" panel. In “Blacklist” mode, listed devices are completely blocked from WiFi access.

MAC Filter List (Whitelist or Blacklist): Add devices to either your whitelist or blacklist simply by inputting each device’s MAC address.

NOTE: Use caution when using the MAC Filter to avoid accidentally blocking yourself from accessing the router.
6.5.2 MAC Logging Configuration

Enable MAC Logging: Enabling MAC Logging will cause the router to log MAC addresses that are connected to the router. MAC addresses that you do not want to have logged (addresses that you expect to be connected) should be added to the “Ignored MAC Addresses” list.

You can configure the router to send an alert if a connected device has a MAC address that the router doesn’t recognize. Go to System Settings → Device Alerts to set up these email alerts.

Ignored MAC Addresses: This is the list of MAC addresses that will not produce an alert or a log entry when they are connected to the router. These should be MAC addresses that you expect to be connected to the router.

To add MAC addresses to this list, simply select devices shown in the MAC Address Log and click “Ignore.” You can also add addresses manually.

MAC Address Log: This shows the last 64 MAC addresses that have connected to the router, as well as which interface was used to connect. The time/date that is logged is the time of the first connection. The page may need to be refreshed to show the most recent log entries.

Double-clicking on entries from this list will add them to the Ignored MAC Addresses list.
6.6 WiFi / Local Networks

This section is used to configure the settings for wireless networks created by your router. Note that changes made in this section may also need to be duplicated on wireless devices that you want to connect to your wireless network.

For example, if you change a LAN’s IP address, devices within that network will lose connection. They will have to reconnect to the network.

The user can set up multiple networks, each with its own unique configuration and its own selection of interfaces. Each local network can be attached to WiFi and/or Ethernet.

6.6.1 Local IP Networks

Local IP Networks displays the following information for each network:

- **Network Name** and IP address/Netmask (along the top bar)
- **Enabled** (Yes/No)
- **DHCP Server** (Enabled/Disabled)
- **Schedule** (Enabled/Disabled – See the Schedule tab in the Local Network Editor)
- **Routing Mode** (NAT, Standard, Disabled)
- **Access Control** (Admin Access, UPnP Gateway, LAN Isolation)
- **Attached Interfaces** (Ethernet ports, WiFi)

Click **Add** to configure a new network, or select an existing network and click **Edit** to view configuration options.
6.6.2 Local Network Editor

The **Local Network Editor** contains the following tabs: IP Settings, Interfaces, Access Control, DHCP Server and Schedule.

**IP Settings:**

**Enabled:** This is selected by default. The network can be manually disabled – or in some specific situations automatically disabled – to work with certain types of modems.

For example, a certain modem can’t function when the guest network is enabled because they share the same IP address range. Using that modem causes the router to automatically disable the guest network until an administrator changes the address range for the guest network. Click this box to enable the network again after changing the IP address range.

**Name:** This primarily helps to identify this network during other administration tasks.

**Hostname:** [Default: cp (for CradlePoint)] The hostname is the DNS name associated with the router’s local area network IP address.

NOTE: You can access the router’s administration pages by typing the hostname into your browser, so if you change “cp” to another hostname, you can access the administration pages through the new hostname.

**IP Address:** This is the address used by the router for local area network communication. Changes to this parameter may require a restart to computers on this network.

Each network must have a distinct IP address. Most users will want an address from one of the following private IP ranges:

- 10.0.0.1 - 10.255.255.1
- 172.16.0.1 - 172.31.255.1
- 192.168.0.1 - 192.168.255.1

NOTE: The final number does not have to be 1, but it is a simple, logical convention for routers that leaves higher numbers free for other devices.
**Netmask:** (Default: 255.255.255.0) The netmask controls how many IP addresses can be used in this network. The default value allows for 254 IP addresses, which is enough in most cases.

**Routing Mode:** (Default: NAT.) Each network can use a unique routing mode to connect to the Internet and other local networks. NAT is desirable for most configurations. Select from the following options in the dropdown list:

- **NAT (default):** Network Address Translation hides private IP addresses behind the router’s IP address. This is the simplest and most common choice for users, because NAT does the translation work for you.
- **Standard:** NAT-less routing. If you select **Standard**, you must separately configure your IP addresses so that they will be publically accessible. Typically you will not select this option unless you have a specific reason to bypass NAT.
- **Disabled:** Disable this network.

**Interfaces:**
Select network interfaces to attach to this network. Choose from WiFi and Ethernet interfaces. Double-click on any of the interfaces shown on the left in the **Available** section to move them to the **Selected** section on the right (or highlight an interface and click the + button). To deselect an interface, double-click on an interface in the **Selected** section (or highlight the interface and click the – button).

If you want more interface options, you must configure additional WiFi and/or Ethernet ports separately. See the **Local Network Interfaces** section below (on this same administration page: **Network Settings → WiFi / Local Networks**).
Access Control:
Tune the access control settings of this network to match the intended use. Simply select or deselect any of the following:

- **LAN Isolation:** When checked, this network will NOT be allowed to communicate with other local networks.
- **UPnP Gateway:** Select the UPnP (Universal Plug and Play) option if you want to enable the UPnP Gateway service for computers on this network.
- **Admin Access:** When enabled, users may access these administration pages on this network.
**DHCP Server:**
Changing settings for the DHCP server is optional. The default selections are almost always sufficient.

**DHCP Server: (Default: Enabled)** When the DHCP server is enabled, users of your network will be able to automatically connect to the Internet without any special configuration. **It is recommended that you leave this enabled.** Disabling the DHCP server is only recommended if you have another DHCP server on your network and it is configured properly.

**Range Start and Range End:** These designate the range of values in the reserved pool of IP addresses for the DHCP server. Values within this range will be given to any DHCP enabled computers on your network. The default values are almost always sufficient (default: 72 to 200, as in 192.168.0.72 to 192.168.0.200).

Example: The MBR1200B uses an IP address of 192.168.0.1 for its primary network by default. A computer designated as a Web server has a static IP address of 192.168.0.3. Another computer is designated as an FTP server with a static IP address of 192.168.0.4. The starting IP address for the DHCP server needs to be 192.168.0.5 or higher.

**Lease Time:** [Default: 720 minutes (12 hours)] The lease time specifies how long DHCP-enabled computers will wait before requesting a new DHCP lease. Smaller values are better suited to busy environments.
**DHCP Options:** Input a custom DHCP option by first clicking “Add”. There are close to 200 possible DHCP options available. One of the more common uses is to assign a VoIP phone server using option 66 (Server name).

**Option:** Select an option from the dropdown list or manually enter the number of an option. A complete list of options is available from IANA.

**Value:** Generally this field should be a string, IP address, or numeric value. Some fields can accept both IP addresses and hostnames—in these cases you may need to wrap this value in quotes. For example, option 66 (Server name) requires quotes around IP addresses.
**Schedule:**

Set up a schedule for this network interface. This allows an interface to be enabled or disabled during specific hours of a day. For example, use this to limit a particular network to business hours.

**Schedule Service:** (Default: Disabled.) Select to enable. This will open a configurable chart for setting the schedule.

Each hour of the week is represented by a black or gray square. Black represents disabled, while gray represents enabled. Hover over a square to reveal the hour it represents. Click on the squares to toggle between black and gray.

In the example shown, the network is enabled from 8-5 on Monday through Friday, but disabled at all other times.
### 6.6.3 Local Network Interfaces

Both LAN types—WiFi and Ethernet—have separate sections with configuration options. Unless the default configuration is sufficient, YOU MUST CONFIGURE EACH INTERFACE SEPARATELY in order to create the desired interface options for a network. You can then select these interfaces to add to a network in the **Local Network Editor** (see above).

Select from the following tabs:

- **Wireless (WiFi) Network Settings**
- **Ethernet Port Configuration**

#### Wireless (WiFi) Network Settings

The MBR1200B can broadcast two SSIDs (service set identifiers – the names for WiFi networks). One primary WiFi network is enabled by default, while you may have enabled a second guest network when using the First Time Setup Wizard. You have the ability to change the settings for either of these networks.

**Wireless Radio:** Enable/Disable. (Default: Enabled). Leave enabled unless you don’t want any WiFi networks broadcast from your router.

Select a WiFi network and click **Edit** to change the settings.
**Wireless Network Editor**

**WiFi Name (SSID):** When users browse for available wireless networks, this is the name that they will see. This name is referred to as the SSID (service set identifier). For security purposes, CradlePoint highly recommends that you change this from the pre-configured name.

**Hidden:** This shows whether the router broadcasts its SSID. It is somewhat harder for hackers to find and attack a router that is not broadcasting its SSID, which adds to the wireless security, but it is also more difficult for friendly users to attach to a WiFi network with a hidden SSID.

**Isolate:** Select this to isolate all wireless clients so they cannot directly communicate with each other on the wireless network.

**WMM:** WiFi Multimedia. This is a basic traffic shaping, or QoS (quality of service), system for the network. WMM works behind the scenes to set priorities for different types of traffic on your network. For example, video streams are given higher priority than print jobs, since video streams need consistent throughput.

**Enabled:** Whether the network is available.
Security Mode: You have several options for selecting a security mode. The mode you choose depends on the security features your wireless adapters support.

- WPA2 Personal
- WPA / WPA2 Personal
- WPA Personal
- WPA2 Enterprise
- WPA / WPA2 Enterprise
- WPA Enterprise
- WEP Auto
- Open

Select “Open” to create a hotspot; otherwise select the best security that your devices will support (CradlePoint recommends WPA2).

Depending on which Security Mode you select, there are different setup options.

- “Personal” security modes require passwords.
- “Enterprise” security modes are linked to a RADIUS server and require RADIUS authentication: IP, Port, and Shared Key (Secondary IP and NAS ID optional).
- “WPA2” (Personal or Enterprise) forces AES as the WPA Cipher.
- “WPA/WPA2” and “WPA” (Personal or Enterprise) allow AES, TKIP/AES, and TKIP.
- “WEP Auto” requires a WEP Key.
- “Open” has no password or other security measures.

NOTE: If you don’t know whether you should choose Personal or Enterprise, assume Personal since you need to know RADIUS authentication for Enterprise.

In order to protect your network from hackers and unauthorized users, CradlePoint highly recommends WPA2/AES for security if your attached devices can support it. WEP and WPA/TKIP are obsolete and have been replaced by WPA/AES. Using those security settings will cause the WiFi to limit to 802.11g modes.

NOTE: If you select one of the security modes and are unable to connect to the router afterwards, you can use the reset buttons to reset the router to its factory default state and try a different security mode instead.
Ethernet Port Configuration

Ethernet Port Configuration provides controls for your router’s Ethernet ports. There are five total ports: one blue port and four numbered yellow ports. While default settings will be sufficient in most circumstances, you have the ability to control: **Mode** (WAN or LAN) and **Link Speed**. Additional controls for WAN ports are available in **Internet → Ethernet Settings**.

**Mode:** WAN or LAN. Default setting is WAN (Wide Area Network) for the blue port and LAN (Local Area Network) for the four yellow ports.

- **Internet (WAN)** is used to connect to another network such as a hotel or office wired network. The WAN connection is used as a possible source of Internet for the MBR1200B.
- **Local Network (LAN)** is for connecting a computer or similar device directly to the router with an Ethernet cable.

**Link Speed:** Default setting is Auto. The Auto setting is preferred in most cases.

- Auto
- 10Mbps - Half Duplex
- 10Mbps - Full Duplex
- 100Mbps - Half Duplex
- 100Mbps - Full Duplex
- 1000Mbps - Full Duplex
**Ethernet Port Group Editor**

A Port Group represents a logical grouping of Ethernet ports. Any computers physically connected to ports in a group will be allowed to freely communicate with each other. For example, if you leave all four yellow ports set as LAN ports, you might group Yellow 1 and Yellow 2 together to be part of your primary network, and then group Yellow 3 and Yellow 4 together to be part of a guest network.

NOTE: When a port group uses the LAN mode you must separately ensure that this logical interface is attached to a Local IP Network in the top panel of this page.

**Port Group ID:** The Group ID field provides a reference to this grouping of ports to be used in other parts of the router configuration. For example, this ID is referenced in the **Local IP Networks** configuration to attach this logical group of Ethernet ports with a network configuration. Use a simple short text phrase to describe this group, such as "main", "guestports", "backup_wan", etc.

Select one or more ports to create a port group that you can subsequently attach to a network in the **Local Network Editor**. Double-click on any of the Ethernet ports shown on the left in the **Available** section to move them to the **Selected** section on the right (or highlight a port and click the + button). To deselect an Ethernet port, double-click on an interface in the **Selected** section (or highlight the port and click the – button).
6.6.4 WiFi Settings (Advanced)

When you select the Wireless (WiFi) Networks Settings tab in the Local Network Interfaces section, you have several additional options for configuring your wireless LANs under the WiFi Settings heading.

**Channel Selection Method:** This controls how a WiFi channel is selected.
- **User Selection.** Manually set the channel.
- **Random Selection.** The router randomly sets the channel.
- **Smart Selection (Default).** Scans to determine the lowest interference WiFi channel.

**Channel Selection Schedule:** When using the "Smart" channel selection, this controls whether the router will periodically rescan for a better channel and change to it. Select from "Once," "Daily," "Weekly," or "Monthly." Note that there may be a momentary WiFi disconnection while the channel changes.

**Optimize WiFi/WiMAX coexistence:** (Shows if Smart Selection or Random Selection is chosen.) Setting this will lessen any possible conflict with WiFi in the 2.4 GHz band and an attached WiMAX modem. If a WiMAX modem is attached to the router when the WiFi is enabled, the WiFi channel and transmit power will be set to levels that optimize the performance of the WiMAX modem. If no WiMAX modem is attached, then default channel and power settings will be used even if this is selected.
Channel: (Shows if Random Channel is deselected.) The WiFi channel corresponds to a frequency the router uses to communicate with other devices. The range is 1 to 11, and 1, 6, and 11 do not overlap each other. If a WiMAX modem is attached, a higher number channel will increase the chance the router's WiFi and modem's WiMAX radios will conflict with each other, which may result in lower throughput. Select a channel from the dropdown list:

- 1 (2412 MHz)
- 2 (2417 MHz)
- 3 (2422 MHz)
- 4 (2427 MHz)
- 5 (2432 MHz)
- 6 (2437 MHz)
- 7 (2442 MHz)
- 8 (2447 MHz)
- 9 (2452 MHz)
- 10 (2457 MHz)
- 11 (2462 MHz)

Client Timeout: If the access point is not able to communicate with the client it will disconnect it after this timeout (in seconds).

TX Power: Normally the wireless transmitter operates at 100% power. In some circumstances, however, there might be a need to isolate specific frequencies to a smaller area. By reducing the power of the radio, you can prevent transmissions from reaching beyond your corporate/home office or designated wireless area.

RTS Threshold: When an excessive number of wireless packet collisions are occurring, wireless performance can be improved by using the RTS/CTS (Request to Send/Clear to Send) handshake protocol. The wireless transmitter will begin to send RTS frames (and wait for CTS) when data frame size in bytes is greater than the RTS Threshold. This setting should remain at its default value.

Fragmentation Threshold: Wireless frames can be divided into smaller units (fragments) to improve performance in the presence of RF interference and at the limits of RF coverage. Fragmentation will occur when frame size in bytes is greater than the Fragmentation Threshold. This setting should remain at its default value. Setting the Fragmentation value too low may result in poor performance.
**DTIM:** A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages. When the wireless router has buffered broadcast or multicast messages for associated clients, it sends the next DTIM with a DTIM Interval value. Wireless clients detect the beacons and awaken to receive the broadcast and multicast messages. The default value is 1. Valid settings are between 1 and 255.

**Beacon:** Beacons are packets sent by a wireless router to synchronize wireless devices. Specify a Beacon Period value between 20 and 1000 milliseconds.

**WPS:** WiFi Protected Setup is a method for easy and secure establishment of a wireless network. It can be used instead of passwords when connecting clients that support WPS.

**Short Slot:** Slot Time is the period wireless clients use in determining if the channel is free for transmission. Enabling this value allows clients that can utilize a shorter time to do so. Disabling this option forces all clients to use a longer backoff check and thus may reduce network throughput while reducing the number of transmission collisions.

**Wireless Mode:** Select the WiFi clients the router will be compatible with. Greater compatibility is a tradeoff with better performance. For greatest compatibility with all WiFi devices, select "802.11 b/g/n". For best performance, connect with only other 802.11n-compatible devices and select "802.11 n."

- 802.11 b
- 802.11 b/g
- 802.11 b/g/n
- 802.11 n

**Channel Width:** Selects whether the router uses a single 20 MHz channel to send/receive, or uses two adjacent 20 MHz channels to create a 40 MHz channel. Higher performance is possible with the 40 MHz channel. Selecting Auto is generally best. Enabling WiFi as WAN will force 20 MHz only mode.

**Extended Channel:** When operating in 40 MHz mode the access point will use an extended channel either below or above the current channel. Optimal selection will depend on the channels of other networks in the area.

**MCS:** 802.11n uses multiple Modulation Coding Schemes to enable higher throughput in various environments. Since clients can dynamically change rates depending on environment, selecting **Auto** is generally best.

**Short GI:** Short GI is an optimization for shortening the interval between transmissions. May be incompatible with older clients.
Greenfield Mode: Greenfield mode uses an 802.11n-only preamble to transmit packets that older wireless clients cannot interpret. Use of greenfield mode in a mixed 802.11 environment may result in degraded performance but can improve performance if all devices in the area are 802.11n compatible.

RADIUS Timeout: (Default: 3600 seconds) When using an Enterprise security mode clients will be forced to re-authenticate with the RADIUS server at this interval in seconds. This allows administrators to revoke access so when an attached client’s authentication expires, the client must re-authenticate.

RADIUS Retry: (Default: 60 seconds) When using an Enterprise security mode, if a RADIUS query fails to receive a response from the server it will delay by this interval (in seconds) before attempting another query. This helps protect the network from floods of authentication requests if the RADIUS server is temporarily unreachable.
7 INTERNET

The Internet tab provides access to 6 submenu items for managing a variety of Internet connection options.

- Connection Manager
- Data Usage
- GRE Tunnels
- Load Balancing
- VPN Tunnels
- WiFi as WAN / Bridge
7.1 Connection Manager

The router can establish an uplink via the Ethernet WAN port, WiFi as WAN, or modems plugged into a modem port. If the primary WAN connection fails the router will automatically attempt to bring up a new link on another device. This feature is called failover. If Load Balance is enabled, multiple WAN devices may be plugged in and each may establish a link.

7.1.1 WAN Interfaces

This is a list of the available interfaces used to access the Internet. You can enable, stop, or start devices from this section. By using the priority arrows (the arrows in the boxes to the left—these show if you have more than one available interface), you can set the interface the router uses by default and the order that it allows failover.

In the example shown, Ethernet is set as the primary Internet source, while a USB modem is attached for failover. The Ethernet is “Unplugged” while the modem is “Connected.”

**Load Balance:** If this is enabled, the router will use multiple WAN interfaces to increase the data transfer throughput by using any connected WAN interface consecutively. Selecting Load Balance will automatically start the WAN interface and add it to the pool of WAN interfaces to use for data transfer. Turning off Load Balance for an active WAN interface may require the user to restart any current browsing session.

**Enabled:** Selected by default. Deselect to disable an interface.

Click on the small box at the top of the list to select/deselect all devices for either Load Balance or Enabled.

Click on a device in the list to reveal additional information about that device and to enable configuration options.
7.1.2 Device Configuration

Clicking on a device reveals the following information:

- **State** (Connected, Available, etc.)
- **Port**
- **UID** (Unique identifier. This could be a name or number/letter combination.)
- **IP Address**
- **Gateway**
- **Netmask**
- **Stats**: bytes in, bytes out
- **Uptime** (in seconds)

Click “Edit” to view configuration options for the selected device. For USB or ExpressCard modems, click “Control” to view options to activate or update the device.
7.1.3 **General Settings**

- **Enabled**: Select/deselect to enable/disable.
- **Force NAT**: Normally the LAN Route Mode controls the use of NAT (network address translation). When this option is selected the router will always perform NAT when traffic is sent out from this device.
- **Priority**: This number controls failover and failback order. The lower the number, the higher the priority and the more use the device will get. This number will change when you move devices around with the priority arrows in the WAN Interfaces list.
- **Load Balance**: Select to allow this device to be available for the Load Balance pool.
- **Download bandwidth**: Defines the bandwidth for use in Load Balance algorithms. (Range: 128 Kb/s to 1 Gb/s.)
- **MTU**: Maximum transmission unit. This is the size of the largest protocol data unit that the device can pass. (Range: 46 to 1500 Bytes.)
- **Hostname** (This only shows for certain WAN devices.)
**Failure Check (Advanced)**

If this is enabled, the router will check that the highest priority active WAN interface can get to the Internet even if the WAN connection is not actively being used. If the interface goes down, the router will switch to the next highest priority interface available. If this is not selected, the router will still failover to the next highest priority interface but only after the user has attempted to get out to the Internet and failed.

**Idle Check Interval:** The amount of time between each check. (Default: 30 seconds. Range: 10-3600 seconds.)

**Monitor while connected:** (Default: Off) Select from the following dropdown options:

- **Passive DNS (modem only):** The router will take no action until data is detected that is destined for the WAN. When this data is detected, the data will be sent and the router will check for received data for 2 seconds. If no data is received the router behaves as described below under **Active DNS**.

- **Active DNS (modem only):** A DNS request will be sent to the DNS servers. If no data is received, the DNS request will be retried 4 times at 5-second intervals. (The first 2 requests will be directed at the Primary DNS server and the second 2 requests will be directed at the Secondary DNS server.) If still no data is received, the device will be disconnected and failover will occur.

- **Active Ping:** A ping request will be sent to the Ping Target. If no data is received, the ping request will be retried 4 times at 5-second intervals. If still no data is received, the device will be disconnected and failover will occur. When “Active Ping” is selected, the next line gives an estimate of data usage in this form: “Active Ping could use as much as 9.3 MB of data per month.” This amount depends on the Idle Check Interval.

- **Off:** Once the link is established the router takes no action to verify that it is still up.

**Ping IP Address:** If you selected “Active Ping”, you will need to input an IP address. This must be an address that can be reached through your WAN connection (modem/Ethernet). Some ISPs/Carriers block certain addresses, so choose an address that all of your WAN connections can use. For best results, select an established public IP address.

*For example, you might ping Google Public DNS at 8.8.8.8 or Level 3 Communications at 4.2.2.2.*
Failback Configuration (Advanced)

This is used to configure failback, which is the ability to go back to a higher priority WAN interface if it regains connection to its network.

**Usage:** Fail back based on the amount of data passed over time. This is a good setting for when you have a dual-mode EVDO/WiMAX modem and you are going in and out of WiMAX coverage. If the router has failed over to EVDO it will wait until you have low data usage before bringing down the EVDO connection to check if a WiMAX connection can be made.

- **High** (Rate: 80 KB/s. Time Period: 30 seconds.)
- **Normal** (Rate: 20 KB/s. Time Period: 90 seconds.)
- **Low** (Rate: 10 KB/s. Time Period: 240 seconds.)
- **Custom** (Rate range: 1-100 KB/s. Time Period range: 10-300 seconds.)

**Time:** Fail back only after a set period of time. (Default: 90 seconds. Range: 10-300 seconds.) This is a good setting if you have a primary wired WAN connection and only use a modem for failover when your wired connection goes down. This ensures that the higher priority interface has remained online for a set period of time before it becomes active (in case the connection is dropping in and out, for example).

**Disabled:** Deactivate failback mode.

**Immediate Mode:** Fail back immediately whenever a higher priority interface is plugged in or when there is a priority change. Immediate failback returns you to the use of your preferred Internet source more quickly which may have advantages such as reducing the cost of a failover data plan, but it may cause more interruptions in your network than **Usage** or **Time** modes.
7.1.4 Ethernet Settings

While default settings for each WAN Ethernet port will be sufficient in most circumstances, you have the ability to control:

- **Connect Method**: DHCP (Automatic), Static (Manual), or PPPoE (Point-to-Point Protocol over Ethernet).
- **MAC Address**: You have the ability to change the MAC address, but typically this is unnecessary. You can match this address with your device’s address by clicking: “Clone Your PC’s MAC Address”.

**Connect Method**

Select the connection type that you need for this WAN connection. You may need to check with your ISP or system administrator for this information.

- **DHCP** (Dynamic Host Configuration Protocol) is the most common configuration. Your router’s Ethernet ports are automatically configured for DHCP connection. DHCP automatically assigns dynamic IP addresses to devices in your networks. This is preferable in most circumstances.
- **Static** allows you to input a specific IP address for your WAN connection; this should be provided by the ISP if supported.
- **PPPoE** should be configured with the username, password and other settings provided by your ISP.

If you want to use a Static (Manual) or PPPoE connection, you will need to fill out additional information.
**Static (Manual):**
- IP Address
- Subnet Mask
- Gateway IP
- Primary DNS Server
- Secondary DNS Server

**PPPoE:**
- Username
- Password
- Password Confirm
- Service
- Auth Type: None, PAP, CHAP
7.1.5 Modem Settings

**On Demand:** Typically modem connections are not always on. When this mode is selected a connection to the Internet is made as needed. When this mode is not selected a connection to the Internet is always maintained.

**Aggressive Reset:** When Aggressive Reset is enabled the system will attempt to maintain a good modem connection. If the Internet has been unreachable for a period of time a reset of the modem will occur in attempt to re-establish the connection.

**Modem Connection Mode:** Specify how the modem should connect to the network. Not all options are available for all modems; this will default to Auto if an incompatible mode is selected.

- **Auto (all modes):** Let the modem decide which network to use.
- **Auto 3G (3G or less):** Let the modem decide which 2G or 3G network to use. Do not attempt to connect to LTE.
- **Force LTE:** Connect to LTE only and do not attempt to connect to 3G or WiMAX.
- **Force 3G (EVDO, UMTS, HSPA):** Connect to 3G network only.
- **Force 2G (1xRTT, EDGE, GPRS):** Connect to 2G network only.
**AT Dial Script:** This is included for legacy devices only. Most users will not use this option. Go to SIM/APN Settings instead if you need to select a specific Access Point Name.

If you do need this option for older devices, enter the AT commands to be used in establishing a network connection. Each command must be entered on a separate line. All command responses must include “OK” except the final command response, which must include “CONNECT”.

Example:
```
AT
ATDT*99***2#
```

**PPP Authentication Protocol:** Set this only if your service provider requires a specific protocol and the Auto option chooses the wrong one.

- Auto
- PAP (Password Authentication Protocol)
- CHAP (Challenge Handshake Authentication Protocol)

**PPP Username:** Username for PPP authentication.

**PPP Password:** Password for PPP authentication.
**CDMA Settings**

These settings are usually specific for your wireless carrier’s private networks. You should not set these unless directed to by a carrier representative. If a field below is left blank, that particular setting will not be changed in the modem. You should only fill in fields that are required by your carrier.

- **Persist Settings:** Persist advanced settings in the modem. If disabled, these settings will only take effect until the router is rebooted or the modem is re-plugged.
- **Active Profile:** Select a number from 0-5 from the dropdown list. This selects a Profile to apply the following settings to. You need to get the correct profile index from your carrier and set it here.
- **NAI (Username@realm):** Network Access Identifier. NAI is a standard system of identifying users who attempt to connect to a network.
- **AAA Shared Secret (Password):** “Authentication, Authorization, and Accounting” password.
- **Verify AAA Shared Secret:** A password.
- **HA Shared Secret:** “Home Agent” shared secret. A password.
- **Primary HA:** A “Home Agent”, which looks like an IP address or broadcast address.
- **Secondary HA:** Secondary "Home Agent".
- **AAA SPI:** An Authentication, Authorization, and Accounting "Security Parameters Index". Usually a short numeric string.
- **HA SPI:** A Home Agent "Security Parameters Index". Usually a short numeric string.
SIM/APN Settings

**SIM PIN:** PIN number for a GSM modem with a locked SIM.

**Access Point Name (APN):** Some wireless carriers provide multiple Access Point Names that a modem can connect to. Some APN examples are ‘isp.cingular” and “vpn.com”.

- **Default:** Let the router choose an APN automatically.
- **Manual:** Enter an APN by hand.
- **Select:** Select from a dropdown menu of the profiles already on the SIM.
**WiMAX Settings**

**WiMAX Realm:** Select from the following dropdown options:
- Clear – clearwire-wmx.net
- Rover – rover-wmx.net
- Sprint 3G/4G – sprintpcs.com
- Xohm – xohm.com
- BridgeMAXX – bridgeMAXX.com
- Time Warner Cable – mobile.rr.com
- Comcast – mob.comcast.net

**TTLS Authentication Mode:** TTLS inner authentication protocol. Select from the following dropdown options:
- **MSCHAPv2/MD5** (Microsoft Challenge Handshake Authentication Protocol version 2/Message-Digest Algorithm 5)
- **PAP** (Password Authentication Protocol)
- **CHAP** (Challenge Handshake Authentication Protocol)

**TTLS Username:** Username for TTLS authentication.

**TTLS Password:** Password for TTLS authentication.

**WiMAX Authentication Identity:** User ID on the network. Leave this blank unless your provider tells you otherwise.
7.1.6 Update/Activate a Modem

Some 3G modems can be updated and activated while plugged into the router. Updates and activation methods vary by modem model and service provider. Possible methods are: PRL Update, Activation, and FUMO. All supported methods will be displayed when you select your modem and click “Update/Activate”. If no methods are displayed for your device then you will need to update and activate your device externally.

To update or activate a modem, select the device and click “Control”.

The modem does not support Update/Activate methods: A message will state that there is no support for PRL Update, Activation, or FUMO.

The modem supports Update/Activate methods: A message will display showing options for each supported method:

- Modem Activation / Update: Activate, Reactivate, or Upgrade Configuration.
- Preferred Roaming List (PRL) Update
- Firmware Update Management Object (FUMO)

Click the appropriate icon to start the process.

If the modem is connected when you start an operation the router will automatically disconnect it. The router may start another modem as a failover measure. When the operation is done the modem will go back to an idle state, at which point the router may restart it depending on failover and failback settings.

NOTE: Only one operation is supported at a time. If you try to start the same operation on the same modem twice the UI will not report failure and the request will finish normally when the original request is done. However if you try to start a different operation or use a different modem, this second request will fail without interfering with the pending operation.
**Process Timeout:** If the process fails an error message will display.

Activation has a 3-minute timeout, PRL update has a 4-minute timeout, and FUMO has a 10-minute timeout.

### 7.1.7 Configuration Rules (Advanced)

This section allows you to create general rules that apply to the Internet connections of a particular type. These can be general or very specific. For example, you could create a rule that applies to all WiMAX modems, or a rule that only applies to an Internet source with a particular MAC address.

The Configuration Rules list shows all rules that you have created, as well as all of the default rules. These are listed in the order they will be applied. The most general rules are listed at the top, and the most specific rules are at the bottom. The router goes down the list and applies all rules that fit for attached Internet sources. Configuration settings farther down the list will override previous settings.

Select any of these rules and click “Edit” to change the settings for a rule. To create a new rule, click “Add.”
WAN Configuration Rule
This section allows you to create simple or complex rules that affect how individual Internet sources or classes of sources (perhaps all WiMAX modems or all modems from Sierra Wireless) behave in the router.

After clicking “Add” or “Edit,” you will see a popup with the following tabs:

- Filter Criteria
- General Settings
- Ethernet Settings
- Modem Settings
- WiMAX Settings
- CDMA Settings
- SIM/APN Settings

Filter Criteria. Begin by setting the Filter Criteria if you are creating a new rule. Create a name for your rule and the condition for which the rule applies:

Rule Name: Create a name meaningful to you. This name is optional.

Select each of the following to create a condition for your rule. When:

- Port (USB Port 1, 2; ExpressPort): Select by the port that you are plugging the modem into.
- Manufacturer: Select by the manufacturer, such as Sierra Wireless.
- Model: Set your rule according to the specific model of modem.
- Type (Ethernet, LTE, Modem, WiMAX, Wireless as WAN, HSPA): Select by type of Internet source.
- Serial Number: Select 3G or LTE modem by Serial Number.
- MAC Address: Select WiMAX modem by MAC Address.
- Unique ID: Select by ID. This is generated by the router and displayed when the device is connected to the router.

Condition: Select “is,” “is not,” “starts with,” “contains,” or “ends with” to create your condition’s statement.
Value: If the correct values are available, select from the dropdown list. You may need to manually input the value.

The condition will be of the following form:
“(When) is/is not (value)”

For example:
“Type is not WiMAX”
“Port is USB Port 1”

Once you have established the condition for your configuration rule, choose from the other tabs to set the desired configuration. Use the arrow buttons along the top to reveal more tab options. All of the tab options: General Settings, Ethernet Settings, Modem Settings, WiMAX Settings, CDMA Settings, and SIM/APN Settings have the same configuration options shown above in the WAN Configuration section (the options for Configuration Rules are the same as they are for individual devices).
7.2 Data Usage

Data Usage Management & Alerts allows you to create and manage rules that help control the data usage of a modem. If you have a limited data plan or a price increase on your plan after a certain amount of usage, a Data Usage Rule can help you track these amounts. You can set a rule to shut down use of a modem and/or send a message when you reach a data usage amount you set.

Enable Data Usage: Enabled/Disabled. (Default: Disabled.)

When you select Enabled, you will see the Data Usage Agreement shown to the right. The purpose of this agreement is to ensure that you understand that the data numbers for the MBR1200B may not perfectly match those of your carrier: CradlePoint cannot be held responsible. You must accept the agreement by clicking Yes in order to begin creating data usage rules.

Warning: You should set your data limits lower than your Data Allowance and regularly compare the numbers provided by the router with the numbers from your carrier.
7.2.1 Data Usage Rules

The Data Usage Rule display shows basic information for each rule you have created (including rules created with a template). The following information is displayed:

- **Rule Name**
- **Enabled**: True/False
- **Date for Rule Reset**
- **Cycle Type**: Daily, Weekly, or Monthly
- **Cap**: Amount in MB.
- **Current Usage**: Shown as an amount in MB, as a percentage of the cap, and in a bar graph.

Click **Add** to configure a new Data Usage Rule.

**Data Usage Rule – page 1**

**Rule Name**: Give your rule a name for later recognition.

**WAN Selection**: Select from the dropdown list of currently attached WAN devices.

**Assigned Usage in MB**: Enter a cap amount in megabytes. 1024 megabytes equals 1 gigabyte.

**Rule Enabled**: (Default: Enabled.) Click to disable.

**Use with Load Balancing**: When checked, the Load Balancing feature is allowed to use the thresholds and metrics of this rule when making balance decisions. This causes Load Balancing to spread the data usage between interfaces according to the assigned usage rather than bandwidth. This is a best effort to
keep all interfaces with these rules at a similar percentage utilization of data (e.g. 10%, 50%, 90%) as the cycle progresses, rather than quickly using 100% of a fast 1GB capped interface while using only a fraction of a slow 10GB capped interface, thus leaving the rest of the cycle with only the slow interface. The Data Usage algorithm on the Load Balancing page must be selected or this checkbox has no effect.

**Data Usage Rule – page 2**

**Cycle Type:** How often the rule will reset. The data usage amount will be reset at the end of each cycle. Select the length of a cycle from a dropdown menu with the following choices:
- Daily
- Weekly
- Monthly

**Cycle Start Date:** Select the date you wish the rule to begin. This date will be used to track when the rule will reset.

**Shutdown WAN on Cap:** If selected, the WAN device will shut down when the assigned usage is reached. A cycle reset or a rule deletion will re-enable the device.

**Send Alert on Cap:** An email alert will be generated and sent when the assigned usage is reached.

**WARNING:** The SMTP mail server must be configured in System Settings → Device Alerts.

**Extra Email Alert:** When checked you enable a second email to be configured for a percentage of the assigned usage.

**Percent of Usage (1-1000):** If selected, a custom alert will be sent when your data usage reaches this percentage of your usage cap. For example, you could set this at 90 percent so that you know when your usage is nearing 100 percent of the cap.
7.2.2 Template Configuration

Templates allow you to control multiple WAN devices with the same rule. Each WAN device that matches a template will automatically have its own rule created.

For example, you can set a template rule for all mobile data modems that causes your router to send an alert after 1000 MB of usage in a month. When you attach a new 4G USB modem, your template will immediately create a new Data Usage Rule for the attached modem that sends the alert as specified.

Click Add to configure a new Template rule.

Create a Template Name that you can recognize.

The template will apply to one of the following WAN types:
- All WAN
- All Ethernet
- All Modems

Select one of these types.

The rest of the rule settings options match those in the Data Usage Rules. See the section above for additional information about how to configure your template usage rules.
7.3 GRE Tunnels

Generic Routing Encapsulation (GRE) tunnels can be used to create a connection between two private networks. The MBR1200B is enabled for either GRE or VPN tunnels. GRE tunnels are simpler to configure and more flexible for different kinds of packet exchanges, but VPN tunnels are much more secure.

In order to set up a tunnel you must know the following:

- **Local Network** and **Remote Network** addresses for the “Glue Network,” the network that is created by the administrator that serves as the “glue” between the networks of the tunnel. Each address must be a different IP address from the same private network, and these addresses together form the endpoints of the tunnel.
- **Remote Gateway**, the public facing WAN IP address that the local gateway is going to connect to.
- Optionally, you might also want to enable the tunnel **Keep Alive** feature to monitor the status of a tunnel and more accurately determine if the tunnel is alive or not.

Click **Add** to configure a new GRE tunnel.
Page 1: General

**Tunnel Name:** Give the tunnel a name that uniquely identifies it.

**Tunnel Key:** Enables an ID key for a GRE tunnel, which can be used as an identifier for mGRE (Multipoint GRE).

**Local Network:** This is the local side of the “Glue Network,” a network created by the administrator to form the tunnel. The user creates the IP address inputted here. It must be different from the IP addresses of the networks it is gluing together.

Choose any private IP address from the following three ranges that doesn’t match either network:
- 10.0.0.0 - 10.255.255.255
- 172.16.0.0 - 172.31.255.255
- 192.168.0.0 - 192.168.255.255

**Remote Network:** This is the remote side of the “Glue Network.” Again, the user must create an IP address that is distinct from the IP addresses of the networks that are being glued together.

The Remote Network and Local Network values will be flipped when inputted for the other side of the tunnel configuration.

**Subnet Mask:** This is the subnet mask for the Glue Network. The Local and Remote Network addresses must fit with this mask. 255.255.255.0 is a logical choice for most users.

**Remote Gateway:** This is the public facing, WAN-side IP address of the network that the local gateway is going to connect to.

**Tunnel Enabled:** Select to activate the tunnel.
**Keep Alive:** This feature monitors the status of a tunnel. This will more accurately determine if the tunnel is alive or not. Choose the length of time in seconds of the **Rate** for each check (Default: 10 seconds. Range: 2 – 3600 seconds) and the number of **Retry** attempts (Default: 3. Range: 1 – 255).

**Page 2: Routes**

Adding routes allows you to configure what types of network traffic from the local host or hosts will be allowed through the tunnel.

Click **Add Route** to configure a new route. You will need to input the following information, defined by the remote network:

- **Network Address**
- **Netmask:** (Default: 255.255.255.0)

You can set the tunnel to connect to a range of IP addresses or to a single IP address. For example, you could input **192.168.0.0** and **255.255.255.0** to connect your tunnel to all the addresses of the remote network in the **192.168.0.x** range. Alternatively, you could select a single address by inputting that address along with a Netmask of **255.255.255.255**.

Click **Save** to record each new route.

When you have finished adding routes, click **Finish** to save your GRE tunnel configuration.
7.4 Load Balancing

Select the Load Balance Algorithm from the following dropdown options:

- **Round-Robin**: Evenly distribute each session to the available WAN connections.
- **Rate**: Distribute load based on the current upload and download rates. A WAN device's upload and download bandwidth values can be set in Internet → Connection Manager.
- **Spillover**: This was the default algorithm in older (version 3) firmware. Load is always given to devices with the most available bandwidth. The estimated bandwidth rate is based on a combination of the upload and download configuration values and the observed capabilities of the device.
- **Data Usage**: This mode works in concert with the Data Usage feature (Internet → Data Usage). The router will make a best effort to keep data usage between interfaces at a similar percentage of the assigned data cap in the Data Usage rule for each interface, rather than distributing sessions based solely on bandwidth. For proper function you need to create data usage rules for each WAN device you will be load balancing. Make certain to select the "Use with Load Balancing" checkbox in the Data Usage rule editor.
7.5 VPN Tunnels

VPN (virtual private network) tunnels are used to establish a secure connection to a remote network over a public network. For example, VPN tunnels can be used across the Internet by an individual to connect to an office network while traveling or by two office networks to function as one network. The two networks set up a secure connection across the (normally) unsecure Internet by assigning VPN encryption protocols.

The MBR1200B uses IPsec (Internet Protocol security) to authenticate and encrypt packets exchanged across the tunnel. To set up a VPN tunnel with the MBR1200B on one end, there must be another device (usually a router) that also supports IPsec on the other end.

IKE (Internet Key Exchange) is the security protocol in IPsec. IKE has two phases, Phase 1 and Phase 2. The MBR1200B has several different security protocol options for each phase, but the default selections will be sufficient for most users.

The VPN tunnel status page allows you to view the state of the VPN tunnels. If a tunnel fails to connect to the remote site, check the System Logs for more information. You may double click on a cell to directly edit that information.

Click Add to configure a new VPN tunnel.
7.5.1 Page 1: General

**Tunnel Name:** Give the tunnel a name that uniquely identifies it.

**Anonymous Mode:** Select to allow remote connections from any IP address.

**Responder Mode:** When enabled, the router will not initiate negotiation with peers. Otherwise it will start negotiations as soon as possible.

**Local Identity:** Specifies the identifier sent to the remote host during phase 1 negotiation. If left blank it will default to the IP address of the WAN connection. Currently we only support identifiers in the form of an IP address, a user-fully qualified domain name (user@mydomain.com) or just a fully qualified domain name (www.mydomain.com). If the remote side of the tunnel is configured to expect an identifier, then both must match in order for the negotiation to succeed. If NAT-T is being used, a single word (instead of an address) can be used if a DynDNS connection is not being used.

**Remote Identity:** Specifies the identifier we expect to receive from the remote host during phase 1 negotiation. If no identifier is defined then no verification of the remote peer’s identification will be done. Currently we only support identifiers in the form of an IP address, a user-fully qualified domain name (user@mydomain.com) or just a fully qualified domain name (www.mydomain.com). If left blank we will default to the IP address of the WAN connection. If NAT-T is being used, a single word (instead of an address) can be used if a DynDNS connection is not being used.

**Authentication Mode:** Select from Pre-Shared Key and Certificate. Pre-Shared Key is used when there is a single key common to both ends of the VPN. Certificate requires the creation of a set of certificates and a private key that can be
uploaded to the router. Enable Certificate Support in the Global VPN Settings to upload a single set of certificates for the router to use.

**Pre-shared Key:** Create a password or key. The routers on both sides of the tunnel must use this same key.

**Mode:** Tunnel or Transport. **Tunnel Mode** is used for protecting traffic between different networks, when traffic must pass through an intermediate, untrusted network. **Transport Mode** is used for end-to-end communications (for example, for communications between a client and a server).

**Initiation Mode:** “Always On” or “On Demand.” “Always On” is used if you want the tunnel to initiate the tunnel connection whenever the WAN becomes available. Select **On Demand** if you want the tunnel to initiate a connection if and only if there is data traffic bound for the remote side of the tunnel.

**Tunnel Enabled:** Enabled or Disabled.

**MBR1200 Quick Connect:** VPN tunnels in the MBR1200B have more choices than they did in the MBR1200, so it is more complex to configure. Check this box to simplify setup by streamlining your options.

**WAN Binding:** WAN Binding is an advanced optional parameter used to configure a VPN tunnel to ONLY operate when the specified WAN device(s) are available and connected. An example use case is a router with both a primary and backup WAN connection and the VPN tunnel should only be used when the system has failed over to the backup connection. This use case makes the most sense when the primary and backup connections are mutually exclusive, i.e. not connected at the same time.

Select each of the following to create a condition for your WAN Binding setup. **When:**

- **Port** (Blue Ethernet; Yellow Ethernet 1, 2, 3, 4; USB 1, 2; ExpressPort): Select by port.
- **Manufacturer:** Select by the manufacturer, such as Sierra Wireless.
- **Model:** Set your rule according to the specific model of modem.
- **Type** (Ethernet, LTE, Modem, WiMAX, Wireless as WAN, HSPA, Ethernet): Select by type of Internet source.
- **Serial Number:** Select 3G or LTE modem by Serial Number.
- **MAC Address:** Select WiMAX modem by MAC Address.
- **Unique ID:** Select by ID. This is generated by the router and displayed when the device is connected to the router.

**Condition:** Select “is,” “is not,” “starts with,” “contains,” or “ends with” to create your condition’s statement.

**Value:** If the correct values are available, select from the dropdown list. You may need to manually input the value.
The condition will be of the following form:
“____(When)___ is/is not ___(value)___”

For example:
“Type is not WiMAX”
“Port is USB Port 1”

If you intend to have multiple WAN devices connected simultaneously, with either Load Balancing or more likely WAN Affinity, then you may consider using the **Invert WAN Binding** option which will invert the expression to only establish the VPN tunnel when the specified WAN Binding devices are NOT connected.

**Invert WAN Binding**: Advanced option that inverts the meaning of WAN Binding to only establish this tunnel when the specified WAN Binding device(s) are NOT connected. This is typically useful when the VPN tunnel is being used as a hot-spare on a router with multiple active WAN connections and the VPN tunnel is only needed in the absence or unavailability of a particular WAN device (for example, an MPLS-based WAN device).
7.5.2 Page 2-3: Local and Remote Networks

**Local Network:** The **Network Address** and the **Netmask** define what local devices have access to or can be accessed from the VPN tunnel. The MBR1200B will automatically fill in the values for your network, but you can change the values to limit the tunnel to only some of the devices in your network.

**NOTE:** The local network IP address *must* be different from the remote network IP address.

**Remote Network:** Enter the remote Gateway’s IP address or fully qualified domain name (my.domain.com). It is recommended you use a dynamic DNS host name instead of the static IP address. By using the dynamic DNS host name updates of the remote WAN IP are compensated for while connecting to a VPN tunnel.

Enter the **Network** IP address with the **Subnet Mask** to define the remote network subnet that the local devices will have access to.

**NOTE:** The remote network IP address *must* be different from the local network IP address.
7.5.3 Page 3: IKE Phase 1

IKE security has two phases, Phase 1 and Phase 2. You have the ability to distinctly configure each phase, but the default settings will be sufficient for most users.

To set up a tunnel with a remote site, you need to match your tunnel's IKE negotiation parameters with the remote site. By selecting several encryption, hash, and DH group options, you improve your chances for a successful tunnel negotiation. For greatest compatibility, select all options; for greatest security, select only the most secure options that your devices support.

**Exchange Mode:** The IKE protocol has 2 modes of negotiating phase 1 - **Main** (also called Identity Protection) and **Aggressive**.

- In **Main** mode, IKE separates the key information from the identities, allowing for the identities of peers to be secure at the expense of extra packet exchanges.
- In **Aggressive** mode, IKE tries to combine as much information into fewer packets while maintaining security. Aggressive mode is slightly faster but less secure.

Because it has better security, **Main** mode is recommended for most users.

**Key Lifetime:** The lifetime of the generated keys of Phase 1 of the IPsec negotiation from IKE. After the time has expired, IKE will renegotiate a new set of Phase 1 keys.

**Encryption, Hash, and DH Groups:** Each IKE exchange uses one encryption algorithm, one hash function, and one DH group to make a secure exchange.
• **Encryption:** Used to encrypt messages sent and received by IPsec.
  - AES 128
  - AES 256
  - DES
  - 3DES

• **Hash:** Used to compare, authenticate, and validate that data across the VPN arrives in its intended form and to derive keys used by IPsec.
  - MD5
  - SHA1
  - SHA2 256
  - SHA2 384
  - SHA2 512

• **DH Groups:** The DH (Diffie-Hellman) Group is a property of IKE and is used to determine the length of prime numbers associated with key generation. The strength of the key generated is partially determined by the strength of the DH Group. Group 5, for instance, has greater strength than Group 2.
  - DH group 1: 768-bit key.
  - DH group 2: 1024-bit key.
  - DH group 5: 1536-bit key.

In Phase 1, only one DH group can be selected while using **Aggressive** exchange mode.

By default, all the algorithms (encryption, hash, and DH groups) supported by the MBR1200B are checked, which means they are **allowed** for any given exchange. Deselect these options to limit which algorithms will be accepted. Be sure to check that the router (or similar device) at the other end of the tunnel has matching algorithms.

The algorithms are listed in order by priority. You can reorder this priority list by clicking and dragging algorithms up or down. Any selected algorithm may be used for IKE exchange, but the algorithms on the top of the list are more likely to be used more often.
7.5.4 Page 4: IKE Phase 2

**Perfect Forward Secrecy (PFS):** Enabling this feature will require IKE to generate a new set of keys in Phase 2 rather than using the same key generated in Phase 1.

Additionally, the new keys generated in Phase 2 (with this option enabled) are exchanged in an encrypted session. Enabling this feature affords the policy greater security.

**Key Lifetime:** The lifetime of the generated keys of Phase 2 of the IPsec negotiation from IKE. After the time has expired, IKE will renegotiate a new set of Phase 2 keys.

Phase 2 has the same selection of Encryption, Hash, and DH Groups as Phase 1, but you are restricted to only one DH Group. Phase 2 and Phase 1 selections do not have to match.
7.5.5  Page 5: Dead Peer Detection

**Dead Peer Detection (DPD)** defines how the router will detect when one end of the IPsec session loses connection while a policy is in use.

**Connection Idle Time** allows you to configure how long the router will allow an IPsec session to be idle before beginning to send Dead Peer Detection (DPD) packets to the peer machine.

**Request Frequency** allows you to adjust the delay between these DPD packets to send as quickly as every 2 seconds up to 30 seconds apart.

Additionally, you can specify how many **Maximum Requests** to send at the selected time interval before the tunnel is considered dead.

You must click **Finish** to save your VPN tunnel.
7.5.6 Page 6: Tunnel Summary

The final page of the tunnel configuration interface is a summary of the tunnel specifications. This is especially helpful for matching this information with the router (or similar device) at the other end of the tunnel.

- Tunnel Name
- Anonymous Mode
-Responder Mode
- Mode
- Initiation Mode
- Local Identity
- Remote Identity
- Pre-shared Key
- Local Networks
- Remote Gateway
- Remote Networks
- IKE Phase 1:
  - Exchange Mode
  - Key Lifetime (Secs)
  - Encryption
  - Hash
  - DH Groups
- IKE Phase 2:
  - PFS
  - Key Lifetime (Secs)
  - Encryption
  - Hash
  - DH Groups
- DPD

Click Yes at the bottom of the Tunnel Summary page to save your configuration changes. This will cause active tunnels to restart.
7.5.7 Global VPN Settings

These settings apply to all configured VPN tunnels.

**IKE / ISAKMP Port:** Internet Key Exchange / Internet Security Association and Key Management Protocol port. Default: 500. This is a standard VPN port that usually does not need to be changed.

**IKE / ISAKMP NAT-T Port:** Internet Key Exchange / Internet Security Association and Key Management Protocol network address translation traversal port. Default: 4500. This is a standard VPN NAT-T port that usually does not need to be changed.

**NAT-T KeepAlive Interval:** Default: 20 seconds. Range: 0-3600 seconds. 20 seconds will be sufficient in almost all cases.

**Tunnel Connect Retry:** Default: 30 seconds. Range: 10-255 seconds. 30 seconds will be sufficient in almost all cases.
7.5.8 VPN with NAT-T

If one side of a planned VPN tunnel is behind a NAT (network address translation) firewall, the setup of your tunnel requires the following specifications:

1. Each side of the tunnel must use both a Local Identity and a Remote Identity. These must match the identities on the other side: The Local Identity must match the Remote Identity on the other side of the tunnel, and vice versa. In this case, these identities can each be a simple word.
2. The Tunnel Name for the side of the tunnel that is not behind the NAT firewall must be “anonymous”.
3. The VPN tunnel must be initiated from the side that is behind the NAT firewall.
7.6 WiFi as WAN / Bridge

WiFi as WAN uses another WiFi network as its Internet source and then rebroadcasts its own local network. For example, the MBR1200B can create a private LAN using the public WiFi from a hotel as its WAN. WiFi Bridge functions similarly, but it rebroadcasts the original network. In other words, the router passes on the same settings and addresses already set up by the original NAT. The WiFi as WAN and WiFi Bridge features cannot both be used at the same time.

When either WiFi as WAN or WiFi Bridge is enabled, the MBR1200B will find other WiFi networks that you can select and connect to. Unless a selected WiFi source is on an unprotected network, you will need to know its password or key.

All CradlePoint routers and some other routers use the same default IP address for the primary network, 192.168.0.1. If you attempt to set up WiFi as WAN and there is an “IP conflict,” you need to change the IP address. The router is attempting to use the same IP address for both WAN and LAN, which is impossible. Go to Network Settings → WiFi / Local Networks. Select the network and click Edit. You can change the IP address under IP Settings. For example, you might change 192.168.0.1 to 192.168.1.1.
7.6.1 WiFi Bridge

When in WiFi Bridge mode with a configured profile, a WiFi Bridge device will be added to the local network interfaces, providing a way to bridge two LANs over a WiFi connection. For example, two separate CradlePoint routers linked through WiFi Bridge mode allows you to have one WiFi-connected network in two separated sections of a large office building. This eliminates the need for extensive Ethernet cords to link the two routers, while allowing the full functionality of having one network.

A router that is using Bridge mode passes network information through from the partner access point, so typically DHCP and NAT should be disabled. The router will connect to the remote WiFi access point and enable the bridging of two LAN networks together over WiFi.

Under Network Settings → WiFi / Local Networks, choose the Local IP Network you want to attach this LAN interface to. Edit that Network, and under the "Interfaces" tab you will be able to see your WiFi Bridge profiles as "Available" interfaces.

NOTE: The LAN IP address of this router and the attached WiFi access point cannot be the same address.

To set up WiFi Bridge, follow these steps:

1) In Internet → WiFi as WAN / Bridge under WiFi Client Mode, click on “WiFi Bridge” to enable this mode.
2) Your bridge network must be enabled under Saved Profiles. Either import the desired network from Site Survey or click Add to configure it.
3) Once WiFi Bridge is enabled and a bridge network is configured in Saved Profiles, go to Network Settings → WiFi / Local Networks and select a network from the Local IP Networks list. Click on Edit to open the Local Network Editor and find the Interfaces tab. Your configured bridge network should be listed in the “Available” section. Add this interface to your chosen network.
4) You need to turn off the DHCP Server. If you click Submit after attaching the WiFi bridge interface, a window will pop up asking you if you want to turn off the DHCP Server. You can also do this manually: click on the DHCP Server tab while still under Network Settings → WiFi / Local Networks in the Local Network Editor. Deselect "DCHP Server" to disable it.
5) Optional: Also under Network Settings → WiFi / Local Networks in the Local Network Editor, click on the IP Settings tab. Change the Routing Mode to "Disabled." Changing the routing mode may improve security. You may also need to change the IP address to prevent IP conflict. Click Submit to save your configuration.
7.6.2 Saved Profiles

This is a list of WiFi networks that have already been configured as WAN sources (or Bridge profiles). The router will attempt to connect to any of these access points using the password you have configured. If more than one access point is in range, then the router will connect with the highest priority network.

**Network:** The name (SSID, or Service Set Identifier) that is broadcast by the access point.

**BSSID:** The numeric ID of the network (Basic Service Set Identifier). This parameter is required when trying to connect to a hidden network using WiFi as WAN. It is optional when connecting to a visible network. If it is set in a profile, both the SSID and BSSID must match to connect to an access point. If the BSSID is not set in a profile, then the router will connect to any access point that matches the given SSID.

**Auth Mode:** The type of encryption that is used by the network.

- None
- WEP Auto
- WEP Open
- WEP Shared
- WPA1 Personal
- WPA2 Personal
- WPA1 & WPA2 Personal

7.6.3 Site Survey

This is a list of WiFi networks that the router can currently find, along with information about the network such as its mode and channel. If you click on a network in the **Site Survey**, you can import it as a saved profile. You can sort the list based on any of the fields by clicking on the field name.
Click “Refresh” if a WiFi network to which you want to connect is invisible.

You have the option to manually add network profiles, but it is usually much easier to import them from Site Survey. Either click on Add under “Saved Profiles” or select a WiFi network in “Site Survey” and click Import.

If you import a network from Site Survey, most of the information about the network will already be completed. You need to input the password (if there is one) and then click submit to save the WiFi as WAN profile.
7.6.4 Wireless Scan Settings

**Scan Interval:** How often WiFi as WAN scans the environment for updates. (Default: 60 seconds. Range: 5-3600 seconds.)

**Scan While Connected:** Continue to scan for WiFi as WAN profile updates when connected. Each time a scan occurs the wireless communication of the router will be temporarily interrupted. Normally this should be disabled.
8  **SYSTEM SETTINGS**

The System Settings tab has 5 submenu items that provide access to tools for broad administrative control of the MBR1200B:

- Administration
- Device Alerts
- Managed Services
- System Control
- System Software
8.1 Administration

Select the Administration submenu item in order to control any of the following functions:

- Router Security
- System Clock
- Local Management
- Remote Management
- GPS
- System Logging

8.1.1 Router Security

Advanced Security Mode: When the router is configured to use the advanced security mode, several aspects of the router’s configuration and networking functionality will be extended to support high security environments. This includes support for multiple user accounts, increased password security, and additional network spoofing filters. If you plan to use your router in a PCI DSS compliant environment this option is mandatory.

Admin Password: Enter a password for the administrator who will have full access to the router's management interface. You can use the default password on the back of your product, or you can create a custom Administrator Password.
8.1.2 System Clock

Enabling NTP will tell the router to get its system time from a remote server on the Internet. If you do not enable NTP then the router time will be based on when the router firmware was built, which is guaranteed to be wrong. Whenever the Internet connection is re-established and once a week thereafter the router will ask the server for the current time so it can correct itself.

You then have the option of selecting an NTP server and adjusting the NTP server port. Select the NTP server from the dropdown list. Any of the given NTP servers will be sufficient unless, for example, you need to synchronize your router’s time with other devices in a network.

**Time Zone:** Select from a dropdown list. Setting your Time Zone is required to properly show time in your router log.

**Daylight Savings Time:** Select this checkbox if your location observes daylight savings time.
8.1.3  Local Management

Enable Internet Bounce Pages: Bounce pages show up in your web browser when the router is not connected to the Internet. They inform you that you are not connected and try to explain why. If you disable bounce pages then you will just get the usual browser timeout. In the normal case when the router is connected to the Internet you don’t see them at all.

Disable Signal Strength Button: This disables the Signal Strength button on the physical router.

Disable Attention LED: This disables the Attention LED. This change will take effect the next reboot.

Local Domain: The local domain is used as the suffix for DNS entries of local hosts. This is tied to the hostnames of DHCP clients as DHCP_HOSTNAME.LOCAL_DOMAIN.
**System Identifier:** This is a customizable identity that will be used in router reporting and alerting. The default value is the MAC address of the router.

**Require HTTPS Connection:** Check this box if you want to encrypt all router administration communication.

**Secure HTTPS Port:** Enter the port number you want to use. The default is 443.

**Enable SSH Server:** When the router's SSH server is enabled you may access the router's command line interface (CLI) using the standards-based SSH protocol. Use the username "admin" and the standard system password to log in.

**SSH Server Port:** Default: 22.
8.1.4 Remote Management

Allows a user to enable incoming WAN pings or to change settings for the router from the Internet using the router's Internet address.

Allow WAN pings: When enabled the functionality allows an external WAN client to ping the router.

Allow Remote Web Administration: When remote administration is enabled it allows access to these administration web pages from the Internet. With it disabled, you must be a client on the local network to access the administration website. For security, remote access is usually done via a non-standard http port. Additionally, encrypted connections can be required for an added level of security.

- Require HTTPS Connection: Requiring a secure (https) connection is recommended.
- HTTP Port: Default: 8080. This option is disabled if you select “Require Secure Connection”.
- Secure HTTPS Port: Default: 8443.

NOTE: You can restrict remote access to only specified IP addresses in Network Settings → Firewall under Remote Administration Access Control.

Allow Remote SSH Access: This will enable SSH access to the router from the Internet. It is only available when the SSH access is enabled in the Local Management tab.

Some Carriers block the remote SSH Access ports. If a ping to the router's WAN port does not work, it is unlikely that remote SSH Access will work.
8.1.5 GPS

If you have an attached device with GPS support, you can enable a graphical view of your router’s location which will appear in **Status → GPS**.

Users can configure GPS NMEA GGA format sentence reporting, available through a router-based server and/or a remote server.

NOTE: Some carriers disable GPS support in otherwise supported modems. If you encounter issues with obtaining a fix, contact your carrier and ensure that GPS is supported.

- **Enable GPS support**: Enables support for querying GPS information from supported modems.
- **Enable GPS server on WAN**: Enables a TCP server on the WAN side of the firewall, which will periodically send GPS NMEA sentences to connected clients.
- **Enable GPS server on LAN**: Enables a TCP server on the LAN side of the firewall, which will periodically send GPS NMEA sentences to connected clients.
  - **GPS server port number**
- **Enable GPS reporting to remote server**: Enables periodic reporting of GPS NMEA sentences to a remote server. The router will buffer NMEA data if errors are encountered or if the Internet connection goes down and send the buffered sentences when the connection is restored.
  - **Remote server hostname or IP**
- Remote server port
- Report only over specific time interval: Restricts the NMEA sentence reporting to a remote server to a specific time interval.

The following GPS spec is copied from [http://aprs.gids.nl/nmea/](http://aprs.gids.nl/nmea/)

### 8.1.6 $GPGGA – Global Positioning System Fix Data

<table>
<thead>
<tr>
<th>Name</th>
<th>Example Data</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sentence Identifier</td>
<td>$GPGGA</td>
<td>Global Positioning System Fix Data</td>
</tr>
<tr>
<td>Time</td>
<td>170834</td>
<td>17:08:34 Z</td>
</tr>
<tr>
<td>Latitude</td>
<td>4124.8963, N</td>
<td>41d 24.8963' N or 41d 24' 54&quot; N</td>
</tr>
<tr>
<td>Longitude</td>
<td>08151.6838, W</td>
<td>81d 51.6838' W or 81d 51' 41&quot; W</td>
</tr>
<tr>
<td>Fix Quality:</td>
<td></td>
<td>Data is from a GPS fix</td>
</tr>
<tr>
<td>- 0 = Invalid</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>- 1 = GPS fix</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2 = DGPS fix</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Satellites</td>
<td>05</td>
<td>5 Satellites are in view</td>
</tr>
<tr>
<td>Horizontal Dilution of Precision (HDOP)</td>
<td>1.5</td>
<td>Relative accuracy of horizontal position</td>
</tr>
<tr>
<td>Altitude</td>
<td>280.2, M</td>
<td>280.2 meters above mean sea level</td>
</tr>
<tr>
<td>Height of geoid above WGS84 ellipsoid</td>
<td>-34.0, M</td>
<td>-34.0 meters</td>
</tr>
<tr>
<td>Time since last DGPS update</td>
<td>blank</td>
<td>No last update</td>
</tr>
<tr>
<td>DGPS reference station id</td>
<td>blank</td>
<td>No station id</td>
</tr>
</tbody>
</table>
Checksum  |  *75  |  Used by program to check for transmission errors

Courtesy of [Brian McClure](mailto:Brian.McClure@cradlepoint.com), N8PQI.

Global Positioning System Fix Data. Time, position, and fix related data for a GPS receiver.

eg2. $--GGA,hhmmss.ss,llll.ll,a,yyyyy.yy,a,x,xx,x.x,x.x,M,x.x,M,x.x,xxxx

hhmmss.ss = UTC of position
llll.ll = latitude of position
a = N or S
yyyyy.yy = longitude of position
a = E or W
x = GPS Quality indicator (0=no fix, 1=GPS fix, 2=Dif. GPS fix)
xx = number of satellites in use
x.x = horizontal dilution of precision
x.x = Antenna altitude above mean-sea-level
M = units of antenna altitude, meters
x.x = Geoidal separation
M = units of geoidal separation, meters
x.x = Age of Differential GPS data (seconds)
xxxx = Differential reference station ID

eg3. $GPGGA,hhmmss.ss,llll.ll,a,yyyyy.yy,a,x,xx,x.x,x.x,M,x.x,M,x.x,xxxx*hh

1    = UTC of Position
2    = Latitude
3    = N or S
4    = Longitude
5    = E or W
6    = GPS quality indicator (0=invalid; 1=GPS fix; 2=Diff. GPS fix)
7    = Number of satellites in use [not those in view]
8    = Horizontal dilution of position
9    = Antenna altitude above/below mean sea level (geoid)
10   = Meters (Antenna height unit)
11   = Geoidal separation (Diff. between WGS-84 earth ellipsoid and mean sea level. -=geoid is below WGS-84 ellipsoid)
12   = Meters (Units of geoidal separation)
13   = Age in seconds since last update from diff. reference station
14   = Diff. reference station ID#
15   = Checksum

8.1.7   System Logging

Logging Level: Setting the log level controls which messages are stored or filtered out. Select from:

- Debug
- Info
- Warning
- Error
- Critical
The level you select will include the messages from that level as well all messages from each level listed below, e.g. selecting “Warning” will include Warning, Error, and Critical messages. Debug will record the most information while Critical will only record the most urgent messages.

Enable Logging to a Syslog Server: Enabling this option will send log messages to a specified Syslog server. After enabling, type the Hostname or IP address of the Syslog server (or select from the dropdown menu).

Syslog Server Address: Select the Hostname or IP address from the dropdown menu, or type this in manually.

Include System ID: This option will include the router’s "System ID" at the beginning of every log message. This is often useful when a single remote Syslog server is handling logs for several routers.

Include UTF8 Byte Order Mark: The log message is sent using UTF-8 encoding. By default the router will attach the Unicode Byte Order Mark (BOM) to the Syslog message in compliance with the Syslog protocol, RFC5424. Some Syslog servers may not fully support RFC5424 and will treat the BOM as ASCII text, which will appear as garbled characters in the log. If this occurs, disable this option.

Log to attached USB stick: Only enable this option if instructed by a CradlePoint support agent. This will write a very verbose log file to the root level of an attached USB stick. Please disable the feature before removing the USB stick, or you may lose some logging data.

Verbose modem logging: Only enable this option if instructed by a CradlePoint support agent.

Create support log: This functionality allows for a quick collection of system logging. Create this log file when instructed by a CradlePoint support agent.
8.2 Device Alerts

The Device Alerts submenu choice allows you to receive email notifications of specific system events. YOU MUST ENABLE AN SMTP EMAIL SERVER TO RECEIVE ALERTS. Alerts can be included for the following:

- **Firmware Upgrade Available**: A firmware update is available for this device.
- **System Reboot Occurred**: This router has rebooted. This depends on NTP being enabled and available to report the correct time.
- **Unrecognized MAC Address**: Used with the MAC monitoring lists. An alert is sent when a new unrecognized MAC address is connected to the router.
- **WAN Device Status Change**: An attached WAN device has changed status. The possible statuses are plugged, unplugged, connected, and disconnected.
- **Configuration Change**: A change to the router configuration.
- **Login Failure**: A failed login attempt has been detected.
- **Full System Log**: The system log has filled. This alert contains the contents of the system log.
- **Recurring System Log**: The system log is sent periodically. This alert contains all of the system events since the last recurring alert. It can be scheduled for daily, weekly and monthly reports. You also choose the time you want the Alert sent.

8.2.1 SMTP Mail Server

Since the MBR1200B does not have its own email server, to receive alerts you must enable an SMTP server. This is possible through most email services (Gmail, Yahoo, etc.)
Each SMTP server will have different specifications for setup, so you have to look those up separately. The following is an example using Gmail:

- **Server Address**: smtp.gmail.com
- **Server Port**: 587 (for TLS, or Transport Layer Security port; the MBR1200B does not support SSL).
- **Authentication Required**: For Gmail, mark this checkbox.
- **User Name**: Your full email address
- **Password**: Your Gmail password
- **From Address**: Your email address
- **To Address**: Your email address

Once you have filled in the information for the SMTP server, click on the “Verify SMTP Settings” button. You should receive a test email at your account.

**Advanced: Delivery Options**

- **Email Subject Prefix**: This optional string is prefixed to the alert subject. It can be customized to help you identify alerts from specific routers.

- **Retry Attempts**: The number of attempts made to send an alert to the mail server. After the attempts are exhausted, the alert is discarded.

- **Retry Delay**: The delay between retry attempts.
8.3 Managed Services ASK YOUR CRADLEPOINT SALES REPRESENTATIVE FOR DETAILS

Managed Services allow you to centralize your router configuration using the WiPipe Central server. WiPipe Central services must be purchased separately.

**Enable Services:** Enables the WiPipe Central client to contact the server.

**Ethernet Communication Only:** Select this to ensure that the WiPipe Central client will not start unless the WAN is Ethernet.

**Registration URL:** Register your router using the code provided by CradlePoint when you purchase WiPipe Central.

8.3.1 SNMP Configuration

SNMP, or Simple Network Management Protocol, is an Internet standard protocol for remote management. You might use this instead of WiPipe Central if you want to remotely manage a set of routers that include both CradlePoint and non-CradlePoint products.

**Enable SNMP:** Selecting “Enable SNMP” will reveal the router’s SNMP configuration options.

**Enable SNMP on LAN:** Enabling SNMP on LAN will make SNMP services available on the LAN networks provided by this router. SNMP will not be available on guest or virtual networks that do not have administrative access.
LAN port #: Use the LAN port # field to configure the LAN port number you wish to access SNMP services on. (Default: 161)

Enable SNMP on WAN: Enabling SNMP on WAN will make SNMP services available to the WAN interfaces of the router.

WAN port #: Use the WAN port # field to configure which publicly accessible port you wish to make SNMP services available on. (Default: 161)

SNMPv1: SNMP version 1 is the most basic version of SNMP. SNMPv1 will configure the router to transmit with settings compatible with SNMP version 1 protocols.

SNMPv2c: SNMP version 2c has the same features as v1 with some additional commands. SNMPv2c will configure the router to use settings and data formatting compatible with SNMP version 2c.

SNMPv3: SNMP version 3 includes all prior features with security available. SNMPv3 is the most secure setting for SNMP. If you wish to configure traps then you must use SNMP version 3.

Get community string: The “Get community string” is used to read SNMP information from the router. This string is like a password that is transmitted in regular text with no protection.

Set community string: The “Set community string” is used when writing SNMP settings to the router. This string is like a password. It is a good idea to make it different than the “Get community string.”

8.3.2 SNMPv3

If you select SNMPv3, you have several additional configuration options for added security.

Authentication type: Select the authentication and encryption type that will be used when connecting to the router from the following dropdown list. These settings must match the configuration used on any SNMP clients.

- MD5 with no encryption
- SHA with no encryption
• MD5 with DES encryption
• SHA with DES encryption
• MD5 with AES encryption
• SHA with AES encryption

**Username:** Enter the Username configured on your SNMP host in the username field.

**Password:** Enter the Password for your SNMP host in the password and verify password fields. This password must be at least 8 characters long.

**Enable SNMP traps:** Enabling traps will allow you to configure a destination server, community, and port for trap notifications. Trap notifications are returned to the server with SNMPv1.

**Trap community string:** The trap notifications will be returned to the trap server using this SNMPv1 trap community name.

**Address for trap server:** Enter the address of the host system that you want trap alerts sent to.

**Trap server port #:** Enter the port number that the remote host will be listening for trap alerts on. (Default: 162)

### 8.3.3 System Information

System information via SNMP is Read-Writable by default. However, if a value is set here, that field will become Read-Only.

**System Contact:** Input the email address of the system administrator.

**System Name:** Input the router's hostname.

**System Location:** Input the physical location of the router. This is simply a string for your own information.
8.4 System Control

**Restore to Factory Defaults:** This changes all settings back to their default values.

**Reboot The Device:** This causes the router to restart.

**Advanced:** System Automatic Reboot and Ping Test

**Scheduled Reboot:** This causes the router to restart at a user-determined time.

**Watchdog Reboot:** This causes the router to automatically restart when it determines an unrecoverable error condition has occurred.

**Ping Test:** A simple test to check Internet connectivity. Type the Hostname or IP address of the computer you want to ping and press 'Enter' or click the 'Ping' button.
8.5 System Software

8.5.1 Firmware Upgrade
This allows the administrator to load new firmware onto the router to add new features or fix defects. If you are happy with the operation of the router, you may not want to upgrade just because a new version is available. Check the firmware release notes (www.cradlepoint.com/firmware) for information to decide if you should upgrade.

Current Firmware Version: Shows the number of the current firmware and the date it was updated.

Available Firmware Version: If there is a new firmware version available, this will list the version number. Click “Check Again” to have the router check the newest firmware.

Factory Reset: Set default settings to match the new firmware. This is safest, as settings may have changed. You should back up your current settings and restore them after the new firmware is loaded.

Automatically check for new firmware: Check for an available firmware update once a day.

Automatic (Internet): Have the router download the file and perform the upgrade with no user interaction.

Manual Firmware Upload: Upload the router firmware from an attached computer. (Go to www.cradlepoint.com/firmware to download the firmware.)

8.5.2 System Config Save/Restore

Backup Current Settings: Click on “Save to disk” to save your current settings to a file on a computer.

Restore Settings: Click on “Upload from file” to restore your previous settings from a file on a computer.
9 GLOSSARY

802.11
A family of specifications for wireless local area networks (WLANs) developed by a working group of the Institute of Electrical and Electronics Engineers (IEEE).

Access Control List
ACL. This is a database of network devices that are allowed to access resources on the network.

Access Point
AP. Device that allows wireless clients to connect to it and access the network.

ActiveX
A Microsoft specification for the interaction of software components.

Ad-hoc network
Peer-to-Peer network between wireless clients.

Address Resolution Protocol
ARP. Used to map MAC addresses to IP addresses so that conversions can be made in both directions.

ADSL
Asymmetric Digital Subscriber Line.

Advanced Encryption Standard
AES. Government encryption standard.

Alphanumeric

Antenna
Used to transmit and receive RF signals.

AppleTalk
A set of Local Area Network protocols developed by Apple for their computer systems.

AppleTalk Address Resolution Protocol
AARP. Used to map the MAC addresses of Apple computers to their AppleTalk network addresses, so that conversions can be made in both directions.

Application layer
7th Layer of the OSI model. Provides services to applications to ensure that they can communicate properly with other applications on a network.

ASCII
American Standard Code for Information Interchange. This system of characters is most commonly used for text files.

Attenuation
The loss in strength of digital and analog signals. The loss is greater when the signal is being transmitted over long distances.
Authentication
To provide credentials, like a Password, in order to verify that the person or device is really who they are claiming to be.

Automatic Private IP Addressing
APIPA. An IP address that a Windows computer will assign itself when it is configured to obtain an IP address automatically but no DHCP server is available on the network.

Backward Compatible
The ability for new devices to communicate and interact with older legacy devices to guarantee interoperability.

Bandwidth
The maximum amount of bytes or bits per second that can be transmitted to and from a network device.

Basic Input/Output System
BIOS. A program that the processor of a computer uses to startup the system once it is turned on.

Baud
Data transmission speed.

Beacon
A data frame by which one of the stations in a WiFi network periodically broadcasts network control data to other wireless stations.

Bit rate
The amount of bits that pass in given amount of time.

Bit/sec
Bits per second.

BOOTP
Bootstrap Protocol. Allows for computers to be booted up and given an IP address with no user intervention.

Bottleneck
A time during processes when something causes the process to slowdown or stop all together.

Broadband
A wide band of frequencies available for transmitting data.

Broadcast
Transmitting data in all directions at once.

Browser
A program that allows you to access resources on the web and provides them to you graphically.

Cable modem
A device that allows you to connect a computer up to a coaxial cable and receive Internet access from your Cable provider.
**CardBus**
A newer version of the PC Card or PCMCIA interface. It supports a 32-bit data path, DMA, and consumes less voltage.

**CAT 5**
Category 5. Used for 10/100 Mbps or 1Gbps Ethernet connections.

**Client**
A program or user that requests data from a server.

**Collision**
When do two devices on the same Ethernet network try and transmit data at the exact same time.

**Cookie**
Information that is stored on the hard drive of your computer that holds your preferences to the site that gave your computer the cookie.

**Data**
Information that has been translated into binary so that it can be processed or moved to another device.

**Data Encryption Standard**
Uses a randomly selected 56-bit key that must be known by both the sender and the receiver when information is exchanged.

**Data-Link layer**
The second layer of the OSI model. Controls the movement of data on the physical link of a network.

**Database**
Organizes information so that it can be managed, updated, as well as easily accessed by users or applications.

**DB-25**
A 25-pin male connector for attaching External modems or RS-232 serial devices.

**DB-9**
A 9-pin connector for RS-232 connections

**dBd**
Decibels related to dipole antenna.

**dBi**
Decibels relative to isotropic radiator.

**dBm**
Decibels relative to one milliwatt.

**Decrypt**
To unscramble an encrypted message back into plain text.

**Default**
A predetermined value or setting that is used by a program when no user input has been entered for this value or setting.
Demilitarized zone
DMZ: A single computer or group of computers that can be accessed by both users on the Internet as well as users on the Local Network, but that is not protected by the same security as the Local Network.

DHCP
Dynamic Host Configuration Protocol: Used to automatically assign IP addresses from a predefined pool of addresses to computers or devices that request them.

Digital certificate
An electronic method of providing credentials to a server in order to have access to it or a network.

Direct Sequence Spread Spectrum
DSSS: Modulation technique used by 802.11b wireless devices.

DMZ
“Demilitarized Zone”. A computer that logically sits in a “no-mans-land” between the LAN and the WAN. The DMZ computer trades some of the protection of the router’s security mechanisms for the convenience of being directly addressable from the Internet.

DNS
Domain Name System: Translates Domain Names to IP addresses.

Domain name
A name that is associated with an IP address.

Download
To send a request from one computer to another and have the file transmitted back to the requesting computer.

DSL
Digital Subscriber Line. High bandwidth Internet connection over telephone lines.

Duplex
Sending and Receiving data transmissions at the same time.

Dynamic DNS service
Dynamic DNS is provided by companies to allow users with Dynamic IP addresses to obtain a Domain Name that will always be linked to their changing IP address. The IP address is updated by either client software running on a computer or by a router that supports Dynamic DNS, whenever the IP address changes.

Dynamic IP address
IP address that is assigned by a DHCP server and that may change. Cable Internet providers usually use this method to assign IP addresses to their customers.

EAP
Extensible Authentication Protocol.

Email
Electronic Mail is a computer-stored message that is transmitted over the Internet.
Encryption
Converting data into cyphertext so that it cannot be easily read.

Ethernet
The most widely used technology for Local Area Networks.

Fiber optic
A way of sending data through light impulses over glass or plastic wire or fiber.

File server
A computer on a network that stores data so that the other computers on the network can all access it.

File sharing
Allowing data from computers on a network to be accessed by other computers on the network with different levels of access rights.

Firewall
A device that protects resources of the Local Area Network from unauthorized users outside of the local network.

Firmware
Programming that is inserted into a hardware device that tells it how to function.

Fragmentation
Breaking up data into smaller pieces to make it easier to store.

FTP
File Transfer Protocol. Easiest way to transfer files between computers on the Internet.

Full-duplex
Sending and Receiving data at the same time.

Gain
The amount an amplifier boosts the wireless signal.

Gateway
A device that connects your network to another, like the Internet.

Gbps
Gigabits per second.

Gigabit Ethernet
Transmission technology that provides a data rate of 1 billion bits per second.

GUI
Graphical user interface.

H.323
A standard that provides consistency of voice and video transmissions and compatibility for video conferencing devices.
Half-duplex
Data cannot be transmitted and received at the same time.

Hashing
Transforming a string of characters into a shorter string with a predefined length.

Hexadecimal
Characters 0-9 and A-F.

Hop
The action of data packets being transmitted from one router to another.

Host
Computer on a network.

HTTP
Hypertext Transfer Protocol is used to transfer files from HTTP servers (web servers) to HTTP clients (web browsers).

HTTPS
HTTP over SSL is used to encrypt and decrypt HTTP transmissions.

Hub
A networking device that connects multiple devices together.

ICMP
Internet Control Message Protocol.

IEEE
Institute of Electrical and Electronics Engineers.

IGMP
Internet Group Management Protocol is used to make sure that computers can report their multicast group membership to adjacent routers.

IIS
Internet Information Server is a WEB server and FTP server provided by Microsoft.

IKE
Internet Key Exchange is used to ensure security for VPN connections.

Infrastructure
In terms of a wireless network, this is when wireless clients use an access point to gain access to the network.

Internet
A system of worldwide networks that use TCP/IP to allow for resources to be accessed from computers around the world.

Internet Explorer
A World Wide Web browser created and provided by Microsoft.

Internet Protocol
The method of transferring data from one computer to another on the Internet.
Internet Protocol Security
IPsec provides security at the packet processing layer of network communication.

Internet Service Provider
An ISP provides access to the Internet to individuals or companies.

Intranet
A private network.

Intrusion Detection
A type of security that scans a network to detect attacks coming from inside and outside of the network.

IP
Internet Protocol.

IP address
A 32-bit number, when talking about Internet Protocol Version 4, that identifies each computer that transmits data on the Internet or on an intranet.

IPsec
Internet Protocol Security.

IPX
Internetwork Packet Exchange is a networking protocol developed by Novell to enable their Netware clients and servers to communicate.

ISP
Internet Service Provider.

Java
A programming language used to create programs and applets for web pages.

Kbps
Kilobits per second.

Kbyte
Kilobyte.

L2TP
Layer 2 Tunneling Protocol.

LAN
Local Area Network.

Latency
The amount of time that it takes a packet to get from the one point to another on a network. Also referred to as delay.

LED
Light Emitting Diode.

Legacy
Older devices or technology.

Local Area Network
LAN. A group of computers in a building that usually access files from a server.
LPR/LPD
“Line Printer Requestor”/“Line Printer Daemon”. A TCP/IP protocol for transmitting streams of printer data.

MAC Address
A unique hardware ID assigned to every Ethernet adapter by the manufacturer.

Mbps
Megabits per second.

MDI
Medium Dependent Interface is an Ethernet port for a connection to a straight-through cable.

MDIX
Medium Dependent Interface Crossover is an Ethernet port for a connection to a crossover cable.

MIB
Management Information Base is a set of objects that can be managed by using SNMP.

Modem
A device that modulates digital signals from a computer to an analog signal in order to transmit the signal over phone lines. It also demodulates the analog signals coming from the phone lines to digital signals for your computer.

MPPE
Microsoft Point-to-Point Encryption is used to secure data transmissions over PPTP connections.

MTU
Maximum Transmission Unit is the largest packet that can be transmitted on a packet-based network like the Internet.

Multicast
Sending data from one device to many devices on a network.

NAT
Network Address Translation allows many private IP addresses to connect to the Internet, or another network, through one IP address.

NetBEUI
NetBIOS Extended User Interface is a Local Area Network communication protocol. This is an updated version of NetBIOS.

NetBIOS
Network Basic Input/Output System.

Netmask
Determines what portion of an IP address designates the Network and which part designates the Host.
Network Interface Card
NIC. A card installed in a computer or built onto the motherboard that allows the computer to connect to a network.

Network Layer
The third layer of the OSI model which handles the routing of traffic on a network.

Network Time Protocol
Used to synchronize the time of all the computers in a network.

NIC
Network Interface Card.

NTP
Network Time Protocol.

OFDM
Orthogonal Frequency-Division Multiplexing is the modulation technique for both 802.11a and 802.11g.

OSI
Open Systems Interconnection is the reference model for how data should travel between two devices on a network.

OSPF
Open Shortest Path First is a routing protocol that is used more than RIP in larger scale networks because only changes to the routing table are sent to all the other routers in the network as opposed to sending the entire routing table at a regular interval, which is how RIP functions.

Password
A sequence of characters that is used to authenticate requests to resources on a network.

Personal Area Network
The interconnection of networking devices within a range of 10 meters.

Physical layer
The first layer of the OSI model. Provides the hardware means of transmitting electrical signals on a data carrier.

Ping
A utility program that verifies that a given Internet address exists and can receive messages. The utility sends a control packet to the given address and waits for a response.

PoE
Power over Ethernet is the means of transmitting electricity over the unused pairs in a category 5 Ethernet cable.

POP3
Post Office Protocol 3 is used for receiving email.

Port
A logical channel endpoint in a network. A computer might have only one physical channel (its Ethernet
channel) but can have multiple ports (logical channels) each identified by a number.

**PPP**
Point-to-Point Protocol is used for two computers to communicate with each over a serial interface, like a phone line.

**PPPoE**
Point-to-Point Protocol over Ethernet is used to connect multiple computers to a remote server over Ethernet.

**PPTP**
Point-to-Point Tunneling Protocol is used for creating VPN tunnels over the Internet between two networks.

**Preamble**
Used to synchronize communication timing between devices on a network.

**QoS**
Quality of Service.

**RADIUS**
Remote Authentication Dial-In User Service allows for remote users to dial into a central server and be authenticated in order to access resources on a network.

**Reboot**
To restart a computer and reload its operating software or firmware from nonvolatile storage.

**Rendezvous**
Apple’s version of UPnP, which allows for devices on a network to discover each other and be connected without the need to configure any settings.

**Repeater**
Retransmits the signal of an access point in order to extend its coverage.

**RIP**
Routing Information Protocol is used to synchronize the routing table of all the routers on a network.

**RJ-11**
The most commonly used connection method for telephones.

**RJ-45**
The most commonly used connection method for Ethernet.

**RS-232C**
The interface for serial communication between computers and other related devices.

**RSA**
Algorithm used for encryption and authentication.

**Server**
A computer on a network that provides services and resources to other computers on the network.
Session key
An encryption and decryption key that is generated for every communication session between two computers.

Session layer
The fifth layer of the OSI model which coordinates the connection and communication between applications on both ends.

Simple Mail Transfer Protocol
Used for sending and receiving email.

Simple Network Management Protocol
Governs the management and monitoring of network devices.

SIP
Session Initiation Protocol. A standard protocol for initiating a user session that involves multimedia content, such as voice or chat.

SMTP
Simple Mail Transfer Protocol.

SNMP

SOHO
Small Office/Home Office.

SPI
Stateful Packet Inspection.

SSH
Secure Shell is a command line interface that allows for secure connections to remote computers.

SSID
Service Set Identifier is a name for a wireless network.

Stateful Packet Inspection
A feature of a firewall that monitors outgoing and incoming traffic to make sure that only valid responses to outgoing requests are allowed to pass though the firewall.

Subnet mask
Determines what portion of an IP address designates the Network and which part designates the Host.

Syslog
System Logger -- a distributed logging interface for collecting in one place the logs from different sources. Originally written for UNIX, it is now available for other operating systems, including Windows.

TCP
Transmission Control Protocol.

TCP Raw
A TCP/IP protocol for transmitting streams of printer data.

TCP/IP
TFTP
Trivial File Transfer Protocol is a utility used for transferring files that is simpler to use than FTP but with less features.

Throughput
The amount of data that can be transferred in a given time period.

Traceroute
A utility displays the routes between you computer and specific destination.

UDP
User Datagram Protocol.

Unicast
Communication between a single sender and receiver.

Universal Plug and Play
UPnP. A standard that allows network devices to discover each other and configure themselves to be a part of the network.

Update
To install a more recent version of a software or firmware product.

Upgrade
To install a more recent version of a software or firmware product.

Upload
To send a request from one computer to another and have a file transmitted from the requesting computer to the other.

UPnP
Universal Plug and Play.

URL
Uniform Resource Locator is a unique address for files accessible on the Internet.

USB
Universal Serial Bus.

UTP
Unshielded Twisted Pair.

Virtual Private Network
VPN: A secure tunnel over the Internet to connect remote offices or users to their company’s network.

VLAN
Virtual LAN.

Voice over IP
Sending voice information over the Internet as opposed to the PSTN.

VoIP
Voice over IP.
Wake on LAN
Allows you to power up a computer through its Network Interface Card.

WAN
Wide Area Network.

WCN
Windows Connect Now. A Microsoft method for configuring and bootstrapping wireless networking hardware (access points) and wireless clients, including PCs and other devices.

WDS
Wireless Distribution System. A system that enables the interconnection of access points wirelessly.

Web browser
A utility that allows you to view content and interact with all of the information on the World Wide Web.

WEP
Wired Equivalent Privacy is security for wireless networks that is supposed to be comparable to that of a wired network.

WiFi
Wireless Fidelity. Used to describe any of the 802.11 wireless networking specifications.

WiFi Protected Access
An updated version of security for wireless networks that provides authentication as well as encryption.

Wide Area Network
The larger network that your LAN is connected to, which may be the Internet itself, or a regional or corporate network.

Wireless (WiFi) LAN
Connecting to a Local Area Network over one of the 802.11 wireless standards.

Wireless ISP
WISP. A company that provides a broadband Internet connection over a wireless connection.

WISP
Wireless Internet Service Provider.

WLAN
Wireless Local Area Network.

WPA
WiFi Protected Access. A WiFi security enhancement that provides improved data encryption, relative to WEP.

xDSL
A generic term for the family of digital subscriber line (DSL) technologies, such as ADSL, HDSL, RADSL, and SDSL.
Yagi antenna
A directional antenna used to concentrate wireless signals on a specific location.
10 APPENDIX

10.1 Regulatory Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. This device must accept any interference received, including interference that may cause undesired operation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

Changes or modifications not expressly approved by CradlePoint, Inc. could void the user’s authority to operate the product.

Radio Frequency Interference Requirement - Canada
This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

10.2 Warranty Information

CradlePoint, Inc. warrants this product against defects in materials and workmanship to the original purchases (or the first purchaser in the case of resale by an authorized distributor) for a period of one (1) year from the date of shipment. This warranty is limited to a repair or replacement of the product, at CradlePoint’s discretion. Within thirty (30) days of receipt should the product fail for any reason other than damage due to customer negligence, purchaser may return the product to the point of purchase for a full refund of the purchase price.

If the purchaser wishes to upgrade or convert to another CradlePoint, Inc. product within the thirty (30) day period, purchaser may return the product and apply the full purchase price toward the purchase of the other product. Any other return will be subject to CradlePoint, Inc.’s existing return policy.

IN NO EVENT SHALL CRADLEPOINT’S LIABILITY EXCEED THE PRICE PAID FOR THE PRODUCT FROM DIRECT, INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT, ITS USER INTERFACE SOFTWARE, OR ITS DOCUMENTATION.

CradlePoint makes no warranty or representation, expressed, implied, or statutory, with respect to its products or the contents or use of this documentation and all user interface software, and specifically disclaims its quality, performance, merchantability, or fitness for any particular purpose. CradlePoint reserves the right to revise or update its products, software, or documentation without obligation to notify any individual or entity.

ROUTER COMMUNICATION/DATA USAGE
The factory default configuration of the router is set to communicate with Cradlepoint and other resources at regular intervals to access the latest firmware and modem updates, clock synchronization (NTP), and Enterprise Cloud Manager (ECM) membership. Such communication may result in data usage and applicable charges regardless of whether the router uses a wired or wireless Internet connection. To avoid such data usage and potential charges, consult the following Knowledge Base article:

http://knowledgebase.cradlepoint.com/articles/support/router-communication-data-usage
10.3 Specifications

**DATA IN:** USB modem (2), ExpressCard modem (1), 10/100 Ethernet ports (2) (cable/DSL/satellite modems), WiFi (as WAN) wireless 2x2 MIMO “N” WiFi 2.4GHz (802.11 b/g/n)

**DATA OUT:** WiFi (802.11 b/g/n), five 10/100 Ethernet ports (WAN/LAN Switchable)

**TEMPERATURE:**
0°C to 40°C (32°F to 104°F) operating
-20°C to 70°C (-4°F to 158°F) storage

**SIZE:** 9-in x 5.1-in x 1.6-in (230mm x 130mm x 40mm)

**WAN Security:** NAT, SPI, ALG, inbound filtering of IP addresses, port blocking, service (port) filtering (FTP, SMTP, HTTP, RPL, SNMP, DNS, ICMP, NNTP, POP3, SSH), protocol filtering, WAN ping (allow/ignore)

**Redundancy and Load Balancing:** Failover/failback with 4G/3G/Ethernet, Load Balancing, WAN failure detection

**Intelligent Routing:** UPnP, DMZ, virtual server/port forwarding, routing rules, NAT-less routing, route management, content filtering, website filtering, local DHCP server, DHCP client, DNS, DNS proxy. ALGs: PPTP, L2TP, PPPoE passthrough, IPsec passthrough, FTP (passive), FTP (active), MAC address filtering, dynamic DNS

**Management:** Remote WAN web-based management access (HTTP, HTTPS), web-based GUI (easy management), server-based centralized management (WiPipe™ Central), SNMP v1, v2c & v3, one-button firmware upgrade, modem configuration and management, modem data usage and alerts

**Performance & Health Monitoring:** Modem Health Management (MHM) improves connectivity of 3G/4G modems, SSID-based priority, WAN port speed control

**VPN (IPsec) Tunnel:** NAT-T and transport modes, device to CradlePoint, Cisco/Linksys, Linux system, Hash (MD5, SHA128, SHA256, SHA384, SHA512), Cipher (AES, 3DES, DES), support for 2 connections, GRE tunneling, multiple networks supported in a single tunnel
DETAILS

- 2.412 to 2.484 GHz WiFi Frequency Band Operation
- Compliant with IEEE 802.3 and 3u Standards
- Supports OFDM and CCK Modulation
- Supports Cable/DSL modems with Dynamic IP, Static IP, PPPoE, PPTP, or L2TP Connection Types
- Traffic Control, Port Forwarding, Virtual Server (max 32 servers) and DMZ

- Compatible with HSPA, EVDO, LTE, & WiMAX Cellular Network Devices
- Create, Manage, and Terminate Up To 2 IPsec VPN Sessions
- Tunnel (default) and Transfer (a.k.a. Transport) Modes
- Cipher Algorithms (hardware accelerated) - AES, 3DES, DES
- Keying - automatic using IKE 1.0 or manual
- Authentication Method: Pre-Shared Key