



Cradlepoint International Support Statement

August 1, 2018

Internationally Supported NetCloud Solution Packages

Segment	Package ¹	Canada	Europe ²	Australia	New Zealand	Singapore	India ³	Japan
Branch Networking	BAX-1600LP4-NNN	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch Networking	BAX-1600LP5I-PWM	N/A	N/A	Approved	Approved	Approved	N/A	N/A
Branch Networking	BAX-1600LP6I-EWM	N/A	Approved	N/A	N/A	N/A	N/A	N/A
Branch Networking	BAX-1600LP6I-NNN	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch Networking	BAX-1600LP5I-JJM	N/A	N/A	N/A	N/A	N/A	N/A	Approved
Branch Networking	BAX-1600NM-0WM	Approved	Approved	Approved	Approved	Approved	N/A	N/A
Branch Networking	BAX-1650LP4-N0N	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch Networking	BAX-1650LP5I-P0M	N/A	N/A	Approved	Approved	Approved	Approved	N/A
Branch Networking	BAX-1650LP6I-E0M	N/A	Approved	N/A	N/A	N/A	N/A	N/A
Branch Networking	BAX-1650LP6I-N0N	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch Networking	BAX-1650NM-00M	Approved	Approved	Approved	Approved	Approved	Approved	N/A
Branch Networking	BAX-2200600M-EWE(U)	N/A	Approved	N/A	N/A	N/A	N/A	N/A
Branch Networking	BAX-2200600M-NNN	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch Networking	BAX-2200600M-PWP	N/A	N/A	Approved	Approved	Approved	N/A	N/A
Branch LTE Adapter	BBx-0850LP4-N0N	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch LTE Adapter	BBx-0850LP5-P0M	N/A	N/A	Approved	Approved	Approved	Approved	N/A
Branch LTE Adapter	BBx-0850LP6-E0M	N/A	Approved	N/A	N/A	N/A	N/A	N/A
Branch LTE Adapter	BBx-0850LP6-N0N	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch Access Point	BCx-0A22-0C0	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch Access Point	BCx-0A22-0W0	N/A	Approved	Approved	Approved	Approved	N/A	N/A
Branch Performance	BDx-425P-00N	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Branch Performance	BDx-425P-00P	N/A	N/A	Approved	Approved	N/A	N/A	N/A
Branch Performance	BDx-425P-00E(U)	N/A	Approved	N/A	N/A	N/A	N/A	N/A
Mobile Networking	MAx-0900600M-EWA	N/A	Approved	N/A	N/A	N/A	N/A	N/A
Mobile Networking	MAx-0900600M-NNA	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Mobile Networking	MAx-0900600M-PWA	N/A	N/A	Approved	Approved	Approved	N/A	N/A
Mobile Networking	MAx-0900LP5-PWA	N/A	N/A	Approved	Approved	Approved	N/A	N/A
Mobile Networking	MAx-0900LP5-JJA	N/A	N/A	N/A	N/A	N/A	N/A	Approved
Mobile Networking	MAx-0900NM-0WA	Approved	Approved	Approved	Approved	Approved	N/A	N/A
Mobile Networking	MAx-1700600M-EWA	N/A	Approved	N/A	N/A	N/A	N/A	N/A
Mobile Networking	MAx-1700600M-NNA	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Mobile Networking	MAx-1700600M-PWA	N/A	N/A	Approved	Approved	Approved	N/A	N/A
Modem	MC400LP4	Approved	N/A	N/A	N/A	N/A	N/A	N/A
Modem	MC400LP5	N/A	N/A	Approved	Approved	Approved	Approved	N/A
Modem	MC400LP6	Approved	Approved	N/A	N/A	N/A	N/A	N/A
Modem	MC400LPE-GN	Approved	N/A	N/A	N/A	N/A	N/A	N/A
IoT Networking	TAx-020010M-ANN	Approved	N/A	N/A	N/A	N/A	N/A	N/A
IoT Networking	TAx-600BLP4-NNN	Approved	N/A	N/A	N/A	N/A	N/A	N/A
IoT Networking	TAx-600C150M-EWM	N/A	Approved	N/A	N/A	N/A	N/A	N/A
IoT Networking	TAx-600C150M-PWM	N/A	N/A	Approved	Approved	N/A	N/A	N/A
IoT Networking	TAx-600CLPE-GNN	Approved	N/A	N/A	N/A	N/A	N/A	N/A
IoT Networking	TAx-650BLP4-N0N	Approved	N/A	N/A	N/A	N/A	N/A	N/A
IoT Networking	TAx-650CLPE-G0N	Approved	N/A	N/A	N/A	N/A	N/A	N/A

1: The x in Package designates the terms 1, 3 or 5.

2: CE: (European Economic Area) Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, England, Scotland, Wales, N. Ireland, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, The Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Andorra, Georgia, Gibraltar, Maldives, Monaco, San Marino, Sao Tome & Principe, Seychelles, Vatican City, Guadeloupe, Martinique, French Guiana, Reunion Faroe Islands, Greenland, Guernsey, Jersey, Isle of Man, Montserrat

Sales into the EU must be made through an authorized European distributor to meet WEEE Directive compliance requirements.

3: Only non-Wifi SKUs can currently be sold into India



Supported Middle East Hardware SKUs

Series	Model	Saudi Arabia	UAE
Modem	MC400LP5	Approved	Approved
AER	AER1600LP5-AP-M	Approved	Approved
COR	IBR900LP5-AP	Approved	Approved
COR	IBR900LP5-AP-NPS	Approved	Approved
ARC	CBA850LP5-AP	Approved	Approved

For more information on our EOL Policy please visit:

<http://knowledgebase.cradlepoint.com/articles/Support/Product-End-of-Life-Policy>

There are four main types of certifications to consider:

1) Regulatory/Legal (usually required)

Regulatory certifications include FCC, IC and CE which provide legal standing to sell a device into the USA, Canada and the European Economic Area respectively. Some countries may not have their own regulatory bodies and will accept FCC or CE mark. Sales into the EU must be made through an authorized European distributor to meet WEEE Directive compliance requirements. In certain countries, Cradlepoint devices fall into a device classification that is currently unregulated, and thus our devices are exempt from the Regulatory requirements that may apply to other devices.

2) Cellular Industry Certification (sometimes required)

Cellular certifications include PTCRB and GCF-CC. These certifications mean the devices properly connects to UMTS/HSPA+ & EDGE/GPRS/GSM networks. USA and Canada uses PTCRB, EU uses GCF-CC.

3) Carrier (usually not required)

Carrier (or operators) certifications are commonly required in the USA and requested in Canada but are rarely required in other countries/regions. If required, additional operator-specific certifications may be pursued on a business priority basis. Legally, the devices may be activated on carriers without any additional certification.

4) Industry standards (typically not required)

Cradlepoint devices have received WiFi Alliance certification (if applicable) and are RoHS and RoHS-2 compliant. Some products also have additional certifications such as SAE or MIL-810G for shock and vibration or UL for safety. In certain local jurisdictions UL may be legally required.

WiFi Channels Note: Cradlepoint products with a -INTL and -EU/-UK SKUs include a special build of code that enables and disables WiFi channels to comply with EU law. The -INTL and -EU SKUs are not legal to use in North America (USA, Canada). The -INTL, -EU and -UK SKUs are required for use in Europe for products with 5GHz WiFi (AER products, IBR1100).

Country Certifications: Legally, we know the following certifications cover the following countries. Some additional countries may accept one or more of these certifications as well but may not officially be part of their governing body:

FCC: 50 States, Guam, Puerto Rico, US Virgin Islands. Plus: Anguilla, American Samoa, Cayman Islands, Federated States of Micronesia, Marshall Islands, Northern Mariana Islands, Palau



IC: Canada, provinces

CE: (European Economic Area) Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, England (UK), Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, The Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland
Plus: Andorra, Georgia, Gibraltar, Maldives, Monaco, San Marino, Sao Tome & Principe, Seychelles, Vatican City, Guadeloupe, Martinique, French Guiana, Reunion Faroe Islands, Greenland, Guernsey, Jersey, Isle of Man, Montserrat

India: Cradlepoint non-wifi devices are not within the scope of India's new certification scheme and can be freely imported

Certification definitions:

- FCC: Federal Communications Commission
- IC: Industry Canada
- CE Marking: European Community Marking
- PTCRB: certification forum by North American cellular operators
- GCF-CC: Global Certification Forum Conformance Certification Criteria
- WiFi Alliance: trade association
- RoHS: Restriction of Hazardous Substances Directive

See [cradlepoint.com/product-certifications](https://www.cradlepoint.com/product-certifications) for product specific certifications and certificate downloads.