Cradlepoint VPAT Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product: NetCloud Manager

Version: SaaS Most Recent

Report Date: 09/22/2023

Product Description: Web-based Endpoint and Network Management

Contact Information: Cradlepoint, Inc. – (888) 813-3385

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the WCAG edition of the VPAT. It includes the following standards/guidelines:

- [Web Content Accessibility Guidelines 2.0](#)
- [Web Content Accessibility Guidelines 2.1](#)

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not applicable	NetCloud does not use audio or video to communicate with the user
1.2.2 Captions (Prerecorded) (Level A)	Not applicable	NetCloud does not use captions to communicate with the user
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	NetCloud does not use audio to communicate with the user
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	NetCloud uses a combination of color, differing shapes, and tooltip text to help define items like icons, etc.
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Not applicable	NetCloud does not use audio to communicate with the user
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	NetCloud allows the user to set their session timeout and extend it via on screen UI prior to the session ending.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Auto-updating of data grid refreshing can be controlled by the user
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Not applicable	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	NetCloud supports tab ordering to help users navigate with a keyboard
2.4.4 Link Purpose (In Context) (Level A)	Supports	NetCloud text-based links are clearly written and determined easily
2.5.1 Pointer Gestures (Level A 2.1 only)	Partially Supports	NetCloud makes use of a mouse pointer to operate many parts of the UI. This does support mouse gesturing in things like maps for example. NetCloud may respond to gestures on a touch screen, but is not part of the design criteria.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Unsupported	
3.1.1 Language of Page (Level A)	Supports	NetCloud pages use the <html lang="en"> tag to determine language
3.2.1 On Focus (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	NetCloud alerts users of errors via a dialog box. Some errors explain exactly what caused the error while other, more complex error, guide the user to contact Cradlepoint Support
3.3.2 Labels or Instructions (Level A)	Supports	NetCloud will assist the user through a complex interaction with either inline help, a specific help icon, or in-app help that describes help in greater detail.
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	
1.3.4 Orientation (Level AA 2.1 only)	Supported	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	NetCloud uses some colors in normal text that do not meet the 4.5:1 contrast ratio
1.4.4 Resize text (Level AA)	Supports	NetCloud does not have text resizing tools in the native UI. However, it does support resizing through the browser.
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Support	
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Not applicable	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not applicable	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not applicable	
1.2.9 Audio-only (Live) (Level AAA)	Not applicable	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Supports	
1.4.6 Contrast (Enhanced) (Level AAA)	Partially supported	Some text falls under the threshold of 7:1 contrast in NetCloud
1.4.7 Low or No Background Audio (Level AAA)	Not applicable	
1.4.8 Visual Presentation (Level AAA)	Partially supported	
1.4.9 Images of Text (No Exception) (Level AAA)	Not applicable	
2.1.3 Keyboard (No Exception) (Level AAA)	Not supported	
2.2.3 No Timing (Level AAA)	Not applicable	
2.2.4 Interruptions (Level AAA)	Not applicable	
2.2.5 Re-authenticating (Level AAA)	Supported	
2.2.6 Timeouts (Level AAA 2.1 only)	Not applicable	
2.3.2 Three Flashes (Level AAA)	Supported	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not applicable	
2.4.8 Location (Level AAA)	Supported	
2.4.9 Link Purpose (Link Only) (Level AAA)	Supported	
2.4.10 Section Headings (Level AAA)	Supported	
2.5.5 Target Size (Level AAA 2.1 only)	Partially Supported	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Supports	
3.1.3 Unusual Words (Level AAA)	Not applicable	
3.1.4 Abbreviations (Level AAA)	Not supported	
3.1.5 Reading Level (Level AAA)	Not supported	
3.1.6 Pronunciation (Level AAA)	Not supported	
3.2.5 Change on Request (Level AAA)	Supported	
3.3.5 Help (Level AAA)	Supported	
3.3.6 Error Prevention (All) (Level AAA)	Supported	