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# Data Sheet E3000 Series Enterprise Router

#### 2024 - 02 - 19

The Cradlepoint NetCloud for Branch with E3000 Series Enterprise Router is suited for fixed offices, healthcare, financial services and retail locations, ideally when combined with need for security services at scale with performance. The all-in-one form factor includes full-featured routing, security, switching with PoE ports and Wi-Fi, making it easy to connect branches to the Internet and critical applications without the need for extra hardware or complicated configurations. And the embedded LTE or 5G modem means that connectivity is always available from day one without waiting for a wired connection.

### Ideal for Wireless WAN

For an all wireless WAN, the E3000 Series Router offers Gigabit LTE or 5G NR1 performance, which can support the throughput and service needs of an enterprise branch office or store with the ability to add a second LTE or 5G connection for increased available bandwidth and reliability. For organizations moving to a Wireless WAN, the E3000 Series Router offers the ability to pair with a wired link and use LTE or 5G as a failover connection or a primary connection.

## 5G Performance Embedded or Optimized

The E3000 Enterprise Branch Router offers 5G performance in two form factors. As a router with embedded 5G, the platform ships standard with the modem as well as a second slot for dual modem capabilities. As a 5G-optimized LTE router, it has the ability to act as a controller for a Cradlepoint 5G Wideband Adapter so that the modem can be placed for optimal signal coverage. The unique capability of Cradlepoint to operate the adapter in captive mode means that the two separate, Ethernet-connected appliances can be managed as a single entity. The two form factors ensure 5G performance in the manner that best suits the deployment needs.



### Notable Benefits

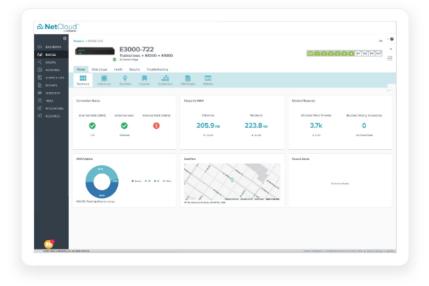
- Gain agility through an embedded Cat 18 LTE or 5G NR modem for fast day-1 or primary connectivity.
- Terminate a primary wired broadband link with LTE or 5G as failover for highly resilient hybrid connectivity.
- Enable larger branch locations needing security and connections to cloud-based applications.
- Integrate into your existing network with standards-based dynamic routing and VPN tunnel support.
- Define policies through centralized, cloud-based management for easy deployment at scale.
- Add a second cellular modem for dual LTE or 5G connectivity
- Add hardware redundancy by pairing mirrored routers with VRRP to optimize uptime.

# **Key Software Capabilities**

The Cradlepoint NetCloud for Branch with E3000 Series Router provides everything needed to unlock the power of LTE or 5G at the network edge and connect users and IoT devices to critical applications and services. NetCloud includes routing, VPN, SD-WAN, and security capabilities for robust, enterprise-class performance. Cloud-based management designed for simplification, insights and scale includes group policy definition, reports, troubleshooting, and analytics dashboards. The service includes a warranty for as long as there is an active subscription on the router, online training, live and online support, and all software and firmware updates.

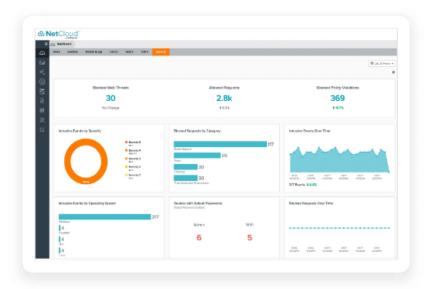
### **Router Services**

The next generation hardware has the processing power to handle demanding routerdelivered services, dynamic routing protocols, and application aware traffic steering, supported with our exclusive NetCloud Essentials + Advanced software package.



### Security Services

NetCloud Essentials + Advanced packages include security features and options, such as stateful zone-based firewall, intrusion prevention, and threat protection, to optimize the E3000 Series Router to meet the evolving security needs of distributed environments. Additional security add-ons from leading technology partners make a rich security stack manageable from NetCloud.





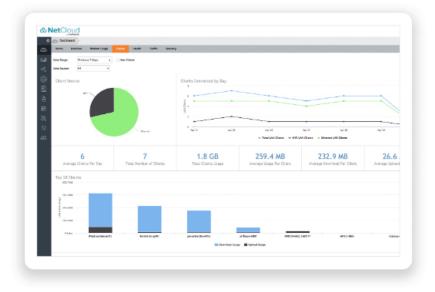
### Connection Manager

Connection Manager provides the ability to manage all WAN connections types, both wireless and wired, from a single software-defined policy. Our custom-built modern software ensures users establish Wireless WAN connectivity faster while maintaining the highest level of resiliency.

•	WA	ND	Device Interface Profiles & P	riority								
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## **Cloud Services**

NetCloud Manager delivers true zero-touch deployment with the ability to define and deliver policy across entire groups of endpoints. Users can create a cloudorchestrated hub and spoke VPN network and gain insights and analytics required for rapid troubleshooting and diagnostic workflows.



# **Hardware Specifications**

The following features are delivered through the hardware.

#### INTERFACES



Modem:	One of the following:
	<ul> <li>Embedded 5GB low/mid-band mode with 4 x SMA cellular antenna connectors</li> </ul>
	<ul> <li>Embedded C18B mode with 4 x SMA cellular antenna connectors</li> </ul>
	Optional dual modem:
	- Modular MC400 Modem
Ethernet:	<ul> <li>9 x GbE RJ45 (LAN/WAN switchable)</li> </ul>
	<ul> <li>1 x 2.5GbE RJ45 (LAN/WAN switchable)</li> </ul>
	- 1 x 10GbE SFP+ (LAN/WAN switchable)
	<ul> <li>SFP: Finisar FTLF8519P3BNL, FTLF1318P3BTL</li> </ul>
	<ul> <li>SFP+: Finisar FTLX8574D3BCL, FTLX1475D3BCL, FCBG110SD1Cxx</li> </ul>
PoE:	4 x 802.3bt PoE Type 3/4 (up to 90 W per port)
	- 140 W total PoE power budget
Wi-Fi:	Dual-radio, dual-band, concurrent operation (2.4 GHz and 5 GHz)
	<ul> <li>4x4 MU-MIMO 802.11ax Wi-Fi 6 with DFS</li> </ul>
	<ul> <li>– 1,148 Mbps (2.4 GHz) and 2,400 Mbps (5 GHz)</li> </ul>
	- External 4x4 antennas
	<ul> <li>Global Optimized Wi-Fi</li> </ul>
	<ul> <li>WPA/WPA2/WPA3 Personal, WPA2/WPA3 Enterprise, Open</li> </ul>
	- 802.11k, 802.11v
Expansion / Console:	<ul> <li>1 x MC400 Modular Modem Slot (Peak throughput: 1 Gbps)</li> </ul>
	<ul> <li>— 1 x USB 2.0 Type A (Output: 5 V, 500 mA, 2.5 W)</li> </ul>
	- 1 x Expansion Slot
	<ul> <li>MC20BT Bluetooth<sup>®</sup> wireless technology Low Energy module</li> </ul>
	– 1 x RJ45 Console
GNSS/GPS:	1 x SMA GNSS antenna connector (C18B modem only)
ENVIRONMENTAL	
<b>-</b>	
Temperature:	- Operating: 0 °C to 50 °C (32 °F to 122 °F)
	<ul> <li>Storage: -20 °C to 85 °C (-4 °F to 185 °F)</li> </ul>
Humidity:	- Operating: 10% to 90%
	- Storage: 5% to 95%
POWER	
POWER Required:	External power supply (included)
	External power supply (included) — Input: 100-240 VAC 2.3 A



Consumption:	- Idle: 17 W
	- Typical: 19 W
	- Heavy: 24 W
PHYSICAL	
Size:	160 x 320 x 44 mm (6.3 x 12.6 x 1.7 in)
Weight:	1.98 kg (4 lb 6 oz)
RELIABILITY	
Calculated MTBF:	<ul> <li>E3000-C18B: 997,408 hours (Telcordia SR332 at 25 °C)</li> </ul>
	<ul> <li>E3000-5GB: 997,468 hours (Telcordia SR332 at 25 °C)</li> </ul>
CERTIFICATIONS	
Safety:	- UL/cUL
	- CB Scheme
	- EN 62368-1
Materials:	- WEEE
	- RoHS
	- REACH
	- California Prop 65
Security:	FIPS 140-3 Level 1 Module in Process (E3000 FIPS models only)
CLOUD SERVICES	
Service Plans:	NetCloud Service for Enterprise Branch
Service Add-Ons:	NetCloud Exchange, NetCloud Advanced
Support:	NetCloud Packages include support for the full subscription term.
Warranty:	All Cradlepoint hardware products are covered by a limited lifetime warranty for as long as they have
	a subscription license to an active NetCloud Service Plan.
Device Management:	NetCloud Manager for the full subscription term.
Software Updates:	NetCloud Manager for the full subscription term.
WI-FI POWER	
FCC:	- 2.4 GHz: 26.22 dBm Conducted
	- 5150-5250 MHz: 28.63 dBm Conducted
	- 5725-5850 MHz: 28.65 dBm Conducted
IC:	- 2.4 GHz: 26.22 dBm Conducted
	<ul> <li>— 5150–5250 MHz; 21.70 dBm Conducted</li> </ul>
	<ul> <li>5725–5850 MHz: 28.65 dBm Conducted</li> </ul>
PERFORMANCE	
Stateful Firewall Throughput:	2 Gbps
IPS Throughput:	1.5 Gbps



Application Aware Services & Analytics:	1.5 Gbps
IPSec VPN Throughput:	400 Mbps
Concurrent VPN Tunnels:	20
Concurrent Sessions (TCP):	130,000
Typical Client Count:	100
LEDs	
	See the E3000 Series Enterprise Branch Router Quick Start Guide.

Performance testing was conducted based on requirements as defined in RFC2544 using fixed-frame 1518-byte packets. Throughput results reflect unidirectional UDP traffic with less than 1% packet loss as tested with wired connections. Results do not reflect performance of the cellular wireless operator networks.

# **Enterprise-Class Modem Specifications**

SPECIFICATION	E3000-C18B	E3000-5GB
Technology:	Cat 18 LTE Advanced Pro (3GPP Rel. 12)	5G FR1 NSA/SA and 4G LTE
	<ul> <li>Dual SIM slots, 2FF form factor</li> <li>SIM-based auto-carrier selection</li> </ul>	<ul> <li>LTE Advanced Pro Category 20</li> <li>Dual SIM slots, 2FF form factor</li> <li>3GPP Release 15</li> </ul>
3G: Carrier Aggregation:	WCDMA/UMTS/HSPA+ Up to 5 CA downlink, 2 CA uplink See Understanding Carrier Aggregation.	WCDMA/UMTS/HSPA+ LTE Only — Downlink: Up to 7CA — Uplink: Up to 2CA LTE + 5G NR ENDC — Downlink: 1CA — Uplink: 1CA See Understanding Carrier Aggregation.
Peak Downlink Rates:	<ul> <li>LTE: 1.2 Gbps</li> <li>WCDMA: 42.2 Mbps</li> </ul>	Up to 4.14 Gbps — based on 20 Layers LTE + TDD (100 MHz BW, 256 QAM, 4X4)
Peak Uplink Rates:	<ul> <li>LTE 150 Mbps</li> <li>WCDMA: 5.76 Mbps</li> </ul>	Up to 660 Mbps — based on 2 Layers LTE + TDD (100 MHz BW, 256 QAM, SISO)
MIMO:	4x4 MIMO	4x4 MIMO
Modulation:	<ul> <li>Up to 256 QAM DL</li> <li>Up to 64 QAM UL</li> </ul>	<ul> <li>5GB FR1</li> <li>Downlink: Up to 256 QAM</li> <li>Uplink: Up to 256 QAM. (Only enabled on particular carrier equipment from 9190 data sheet.)</li> </ul>



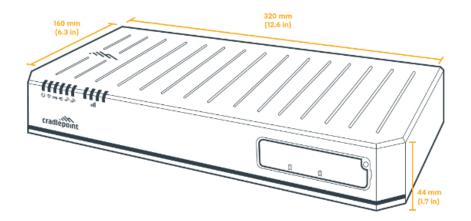
4G/LTE Bands:	B1 (2100), B2 (1900), B3 (1800), B4 (1700), B5 (850), B7 (2600), B8 (900), B12 (700), B13 (700), B14 (700), B17 (700),	FDD B1 (2100), B2 (1900), B3 (1800), B4 (1700), B5 (850), B7
	B18 (850), B19 (850), B20 (800), B25 (1900), B26 (850), B28 (700), B29 (700), B30 (2300), B32 (1500), B48 (3500), B66 (1700), B71 (600)	(2600), B8 (900), B12 (700), B13 (700), B14 (700), B17 (700), B18 (850), B19 (850), B20 (800), B25 (1900), B26 (850), B28 (700), B29 (700), B30 (2300), B32 (1500), B66 (1700), B71 (600)
		TDD
		<ul> <li>B34 (2000), B38 (2600), B39 (1900), B40 (2300), B41</li> <li>(2500), B42 (3500), B43 (3700), B46 (5200), B48 (3500)</li> </ul>
5G NR Bands:	N/A	NSA and SA
		<ul> <li>n1 (2100), n2 (1900), n3 (1800), n5 (850), n7 (2600), n8 (900), n12 (700), n20 (800), n25 (1900), n26 (850), n28 (700), n38 (2600), n40 (2300), n41 (2500), n48 (3500), n66 (1700/2100), n71 (600), n77 (3700), n78 (3500), n79 (4900)</li> </ul>
3G Bands:	B1, B2, B4, B5, B8, B19	B1, B2, B3, B4, B5, B6, B8, B9, B19
Power:	<ul> <li>LTE 23 dBm ± 1</li> <li>DC-HSPA+ 23 dBm ± 1 (typical conducted)</li> </ul>	LTE
		<ul> <li>LTE bands: 23 dBm ± 1 (typical conducted)</li> </ul>
		<ul> <li>LTE HPUE: 25 dBm ± 1 (B41 standalone mode only)</li> </ul>
		LTE + 5G NR ENDC
		<ul> <li>LTE + 5G NR: 20 dBm ± 1 (typical conducted)</li> </ul>
		5G NR
		<ul> <li>– 5G NR bands: 23 dBm ± 1.5 (typical conducted)</li> </ul>
Antennas:	SMA female connectors, external 600 MHz - 6 GHz cellular	SMA female connectors, external 600 MHz - 6 GHz cellular
	paddle antennas (Qty 4, included)	paddle antennas (Qty 4, included)
GNSS/GPS:	Active GNSS	Passive GNSS (multiplex with DIV/MIMO2 antenna ports)
	- GPS, GLONASS, BeiDou, Galileo	
	<ul> <li>DC voltage bias supplied (typical 3.1 V)</li> </ul>	
SMS:	Yes	Yes
Regulatory:	FCC (U.S.), IC (Canada), CE (EU), RCM (AU/NZ)	FCC (U.S.), IC (Canada), CE (EU), RCM (AU/NZ)
Network	PTCRB (U.S., Canada), GCF (Worldwide)	PTCRB (U.S., Canada), GCF (Worldwide)
Operator		
Standards:		
GCF Global	https://www.globalcertificationforum.org/membership/gcf- members.html <sup>†</sup>	https://www.globalcertificationforum.org/membership/gcf-
Operators:	mempers.ntmi	members.html <sup>†</sup>



PTCRB North	https://www.ptcrb.com/about/	https://www.ptcrb.com/about/
America		
Operators:		
Network	AT&T, Verizon, Telstra (Cat 16) <sup>†</sup>	AT&T, EE, T-Mobile, Verizon†
Operator		
Certifications:		
Public Safety	FirstNet Trusted™, Verizon Frontline	FirstNet Trusted™, T-Mobile Connecting Heroes, Verizon
Network		Frontline
Certifications:		
Private Cellular	Yes, includes FCC Part 96 (CBRS Band 48)	Yes, includes FCC Part 96 (CBRS Band 48)
Network:		

<sup>†</sup>Cellular carriers and operators throughout the world may only require telecom industry certifications, like PTCRB or GCF, to operate on their network. Some carriers require additional testing and approval, beyond telecom certifications, to operate on their network. A carrier listed in the approvals section means Cradlepoint completed additional testing and acquired technical approval for that given carrier. Any carrier not listed may not require additional testing or approval beyond telecom industry certifications to operate on their network.

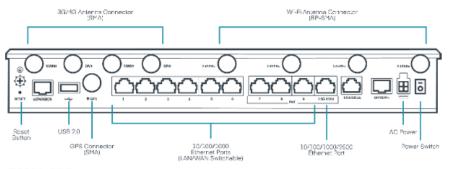
# **Physical Measurements & Features**



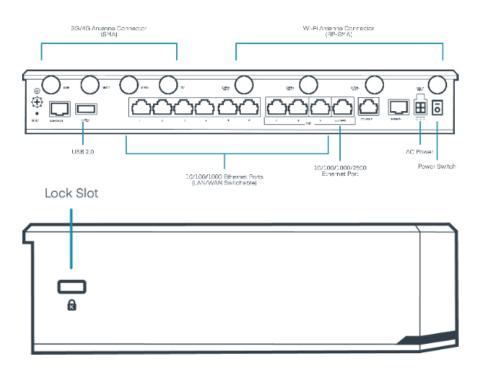
### Features



#### E3000-C18B



E3000-5GB



SIM Card Info



# **Ordering Guide**

**NetCloud Enterprise Branch Essentials** packages and plans contain all the features and capabilities required for small to mid-sized branch applications. Essentials Packages include 24x7 support (phone support: 24 hour weekdays with emergency response on weekends, web: 24x7, chat: 24x5) and a limited lifetime warranty.



For additional capabilities, a **NetCloud Enterprise Branch Advanced Plan** can be added to the NetCloud Enterprise Branch Essentials Package at any time.

See additional details of what is included in the Essential and Advanced NetCloud software: cradlepoint.com/netcloud-service

NetCloud Enterprise Branch Packages for the E3000 Series Router

REGION	MODEM	BRANCH PACKAGE PLANS	PART NUMBER
The Americas:	Cat 18 (1200 Mbps)	Essentials	BF0x-3000C18B-GN
U.S. & Canada	with Wi-Fi		
		Essentials + Advanced	BFAx-3000C18B-GN
	5GB with Wi-Fi	Essentials	BF0x-30005GB-GN
		Essentials + Advanced	BFAx-30005GB-GN
The Americas: Mexico	Cat 18 (1200 Mbps)	Essentials + Advanced	BFAx-3000C18B-MX
	with Wi-Fi		
The Americas: U.S., Canada & Mexico		FIPS — Essentials + Advanced	BFAx-NCESSF
		5100 0 15 11 41	DEA NOTOOF D
		FIPS — Renewal Essentials + Advanced	BFAx-NCESSF-R
U.S. Federal Government	Cat 18 (1200 Mbps)	TAA Compliant NC — Essentials	TAA-BF0y-
	with Wi-Fi	TAA Compliant NC — Essentials +	3000C18B-GN
		Advanced	TAA-BFAy-
		Auvanceu	3000C18B-GN
	5GB with Wi-Fi	TAA Compliant NC — Essentials	TAA-BF0y-30005GB-
	SGD with WHIT		GN
		TAA Compliant NC — Essentials +	
		Advanced	TAA-BFAy-30005GB-
			GN
		TAA Compliant NC FIPS — Essentials +	
		Advanced	TAA-BFAy-30005GB-
			FN
		FIPS — Essentials + Advanced	BFAx-NCESSF
		FIPS — Renewal Essentials + Advanced	BFAx-NCESSF-R
Europe: European Union (EU)	Cat 18 (1200 Mbps)	Essentials	BF0x-3000C18B-GE
	with Wi-Fi		
		Essentials + Advanced	BFAx-3000C18B-GE
	5G with Wi-Fi	Essentials	BF0x-30005GB-GE
		Essentials + Advanced	BFAx-30005GB-GE
Europei United Viscolary (UV)	Opt 10 (1000 Milere)		
Europe: United Kingdom (UK)	Cat 18 (1200 Mbps) with Wi-Fi	Essentials	BF0x-3000C18B-GU
	VVILII VVI-I'I	Essentials + Advanced	BFAx-3000C18B-GU
	5G with Wi-Fi	Essentials + Advanced	BF0x-30005GB-GU
		Loounaio	51 0x-500050B-G0
		Essentials + Advanced	BFAx-30005GB-GU



Asia Pacific: Australia, Malaysia, Singapore & New Zealand	Cat 18 (1200 Mbps) with Wi-Fi	Essentials	BF0x-3000C18B-GP
		Essentials + Advanced	BFAx-3000C18B-GP
	5G with Wi-Fi	Essentials	BF0x-30005GB-GP
		Essentials + Advanced	BFAx-30005GB-GP
Asia Pacific: Japan	5G with Wi-Fi	Essentials	BF0x-30005GB-JJ
		Essentials + Advanced	BFAx-30005GB-JJ
All Regions:		Advanced Upgrade	BF0x-NCADV
		Renewal Essentials	BF0x-NCESS-R
		Renewal Essentials + Advanced	BFAx-NCEA-R
		Renewal Advanced	BF0x-NCADV-R

x = 1, 3, or 5 years

# Accessories

INCLUDED	PART NUMBER
One of the following power supplies:	
<ul> <li>Power Supply, 54V, 3.3A, 2x2 Large, 2 meters (most of world)</li> <li>Power Supply, 54V, 3.3A, 2x2 Large, 2 meters (Mexico)</li> </ul>	170751-000 170751-001
C13 Line Cord (Qty. 1, varies based on the regional NetCloud package ordered)	N/A
Cellular Antenna, Charcoal, 600 MHz - 6 GHz, SMA (Qty 4)	170801-000
Wi-Fi Antenna, Charcoal, Dual-Band 2.4/5 GHz, RPSMA (Qty 4)	170836-000
Antenna Alignment Tool	N/A
Wall Mount Screw Pack	N/A
Rack Mount Brackets	N/A
Rubber Feet for Desk Mounting	N/A
OPTIONAL	PART NUMBER
Power Supply C13 Line Cord Options:	
<ul> <li>Line Cord, 125 V, C13, 1.8 meters (North America Type B)</li> <li>Line Cord, 250 V, C13, 1.8 meters (Europe Type F)</li> <li>Line Cord, 250 V, C13, 1.8 meters (United Kingdom Type G)</li> <li>Line Cord, 250 V, C13, 1.8 meters (Australia Type I)</li> </ul>	170671-001 170671-002 170671-003 170671-004



Enterprise Branch E3000 MC400 Modular Modem Kit <sup>†</sup>	
<ul> <li>MC400 LTE Advanced Pro Modem (1200 Mbps). Includes modem door with screw and 4 cellular antennas, 600 MHz - 6 GHz, SMA</li> </ul>	BF-MC400-1200M-B
<ul> <li>MC400 5G Modem (requires 4FF SIM) upgrade for E300/E3000 Branch Routers. Includes doors and 4 cellular antennas, 600 MHz - 6 GHz, SMA</li> </ul>	BF-MC400-5GB
LTE Captive Modem Accessory, Indoor, CBA550-150M-D (150 Mbps modem), Americas	170900-001
LTE Captive Modem Accessory, Indoor, CBA850-1200M-B (1200 Mbps modem), Americas	170900-003
LTE Captive Modem Accessory, Indoor, L950-C7A (300 Mbps modem), Americas	170900-005
5G Captive Modem Accessory, Outdoor, W2005-5GB (4.1 Gbps modem), North America	170900-007
5G Captive Modem Accessory, Outdoor, High-Band, W4005-5GB (7.5 Gbps modem), North America	170900-011
5G Captive Modem Accessory, Indoor, W1850-5GB (4.1 Gbps modem), Americas	170900-012
Bluetooth <sup>®</sup> wireless technology Low Energy 5.2 (BLE) Module for E300 and E3000 Series Routers	BF-MC20-BT
UNITED STATES FEDERAL GOVERNMENT	PART NUMBER
Cellular Antenna, Charcoal, 600 MHz - 6 GHz, SMA, 180 mm	TAA-170801-000
MC400 Modular Modem	
<ul> <li>MC400 LTE Advanced Pro Modem (1200 Mbps). Includes modem door with screw and 4 cellular antennas,</li> <li>600 MHz - 6 GHz, SMA<sup>†</sup></li> <li>MC400 5G Modem (requires 4EE SIM) upgrade for E300/E3000 Branch Routers. Includes doors and 4</li> </ul>	TAA-BF-MC400- 1200M-B
600 MHz - 6 GHz, SMA <sup>†</sup> — MC400 5G Modem (requires 4FF SIM) upgrade for E300/E3000 Branch Routers. Includes doors and 4	1200M-B
600 MHz - 6 GHz, SMA <sup>†</sup> — MC400 5G Modem (requires 4FF SIM) upgrade for E300/E3000 Branch Routers. Includes doors and 4 cellular antennas, 600 MHz - 6 GHz, SMA <sup>†</sup>	1200M-B TAA-BF-MC400-5GB
600 MHz - 6 GHz, SMA <sup>†</sup> - MC400 5G Modem (requires 4FF SIM) upgrade for E300/E3000 Branch Routers. Includes doors and 4 cellular antennas, 600 MHz - 6 GHz, SMA <sup>†</sup> LTE Captive Modem Accessory, Indoor, CBA550-150M-D (150 Mbps modem), Americas	1200M-B TAA-BF-MC400-5GB TAA-170900-001
600 MHz - 6 GHz, SMA <sup>†</sup> MC400 5G Modem (requires 4FF SIM) upgrade for E300/E3000 Branch Routers. Includes doors and 4 cellular antennas, 600 MHz - 6 GHz, SMA <sup>†</sup> LTE Captive Modem Accessory, Indoor, CBA550-150M-D (150 Mbps modem), Americas LTE Captive Modem Accessory, Indoor, L950-C7A (300 Mbps modem), Americas	1200M-B TAA-BF-MC400-5GB TAA-170900-001 TAA-170900-005
600 MHz - 6 GHz, SMA <sup>†</sup> MC400 5G Modem (requires 4FF SIM) upgrade for E300/E3000 Branch Routers. Includes doors and 4 cellular antennas, 600 MHz - 6 GHz, SMA <sup>†</sup> LTE Captive Modem Accessory, Indoor, CBA550-150M-D (150 Mbps modem), Americas LTE Captive Modem Accessory, Indoor, L950-C7A (300 Mbps modem), Americas 5G Captive Modem Accessory, Outdoor, W2005-5GB (4.1 Gbps modem), North America	1200M-B TAA-BF-MC400-5GB TAA-170900-001 TAA-170900-005 TAA-170900-007

<sup>†</sup>Refer to the Cradlepoint MC400 Modular Modern webpage for more information about modular moderns.

# Support & Warranty

The E3000 Series Router is only sold as a component of NetCloud Branch Packages.

- NetCloud Packages include support for the full subscription term.
- All Cradlepoint hardware products are covered by a limited lifetime warranty for as long as they have a subscription license to an active NetCloud Service Plan.

#### More Information

#### Find the most up-to-date information at cradlepoint.com/e3000